

REM MITIGATION MEASURES





**REM
UPCOMING WORK**



The REM

- fast
- frequent
- Safe and reliable
- Connects to current public transit network

Deux-Montagnes Line

- + 100 000 additional trips in both directions during rush hours

SOUTH SHORE BRANCH



DOWNTOWN AREA

McGILL



ÉDOUARD-MONTPETIT



DEUX-MONTAGNES BRANCH CANORA



MONT-ROYAL



DEUX-MONTAGNES BRANCH BOIS-FRANC



SAINT-EUSTACHE



WEST ISLAND AND AIRPORT BRANCHES



MAIN PHASES

Deux-Montagnes line	Date to be determined*	Train route stops at the Bois-Franc station
	Mid-2021	Complete interruption of rail services on the line
	2022	Opening of the REM central segment from the De Ruisseau station
	Late 2023	Complete opening of the REM

* Temporary suspension of REM worksite due to COVID-19

MAIN PHASES

Mascouche Line	Date to be determined*	Train route stops at the Ahuntsic station + mont Royal bypass
	2022	Connection to the Correspondance A40 station

* Temporary suspension of REM worksite due to COVID-19

The background features a light green gradient. Overlaid on this are several thick, wavy, horizontal lines that flow from left to right. The lines are composed of segments in different shades: a yellow-green segment on the far left, a medium green segment, and a darker forest green segment on the far right. The lines curve and overlap, creating a sense of movement and depth.

MITIGATION STRATEGY

CLOSED STATIONS

2020

12



CLOSED STATIONS

MID-2021

13



FOUR PILLARS OF THE NEW TEMPORARY NETWORK

ANNOUNCEMENT OF FEBRUARY 28, 2019

14



Rail
shuttle



Improvement of
current service
and bus shuttles



Preferential
measures
for buses



Green and blue lines,
and west branch
of the orange line

METROPOLITAN PARTNERS

15

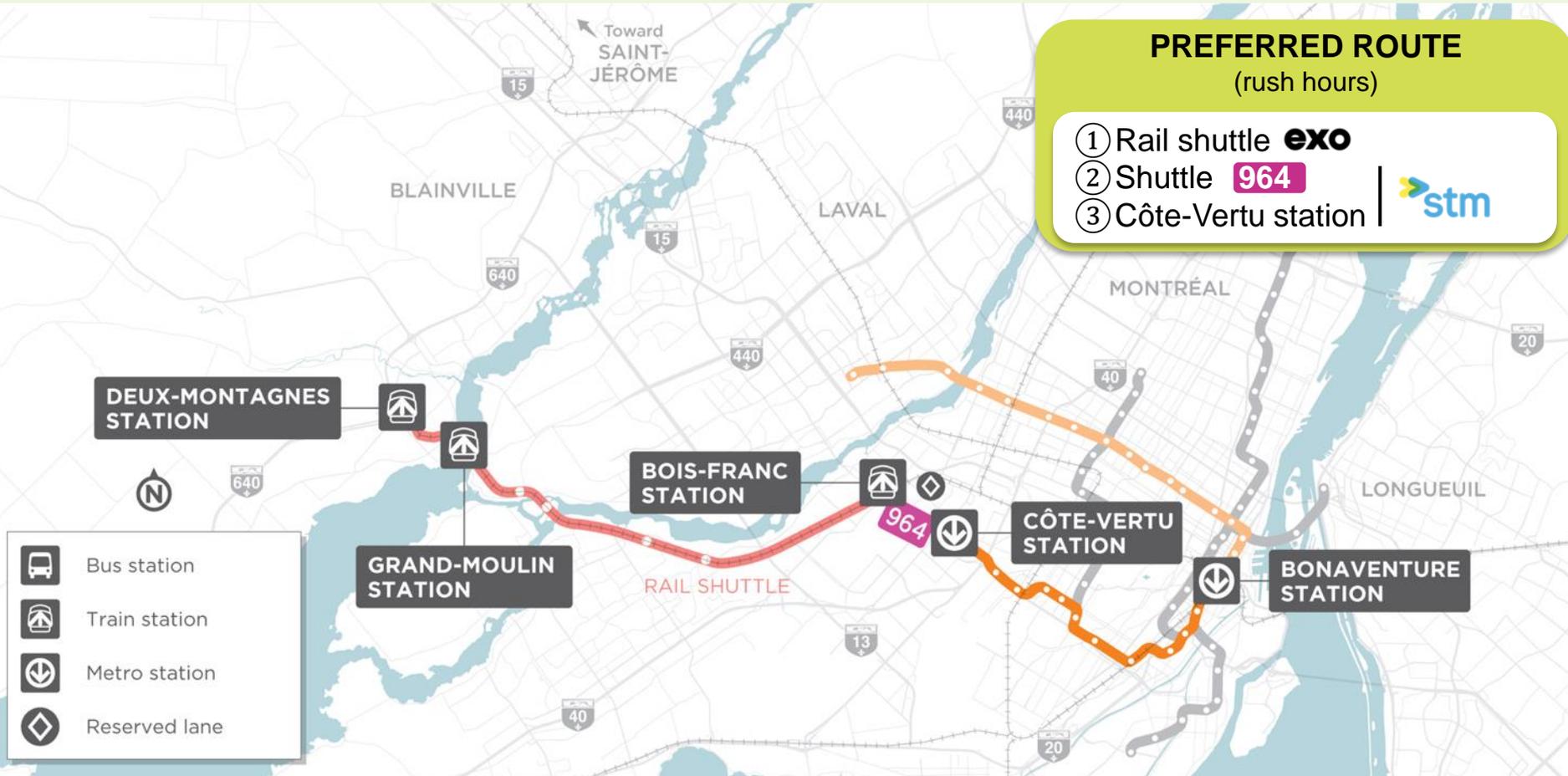


TEMPORARY NETWORK

FOR EACH AREA



DEUX-MONTAGNES AREA



PREFERRED ROUTE

(rush hours)

- ① Rail shuttle **exo**
- ② Shuttle **964**
- ③ Côte-Vertu station



DEUX-MONTAGNES STATION

GRAND-MOULIN STATION

BOIS-FRANC STATION

CÔTE-VERTU STATION

BONAVENTURE STATION

- Bus station
- Train station
- Metro station
- Reserved lane

RAIL SHUTTLE

964

Toward SAINT-JÉRÔME

BLAINVILLE

LAVAL

MONTRÉAL

LONGUEUIL



SHUTTLE 964



TEMPORARY NETWORK IN 2020

Departures
synchronized with trains



Passenger shuttle
pick-up

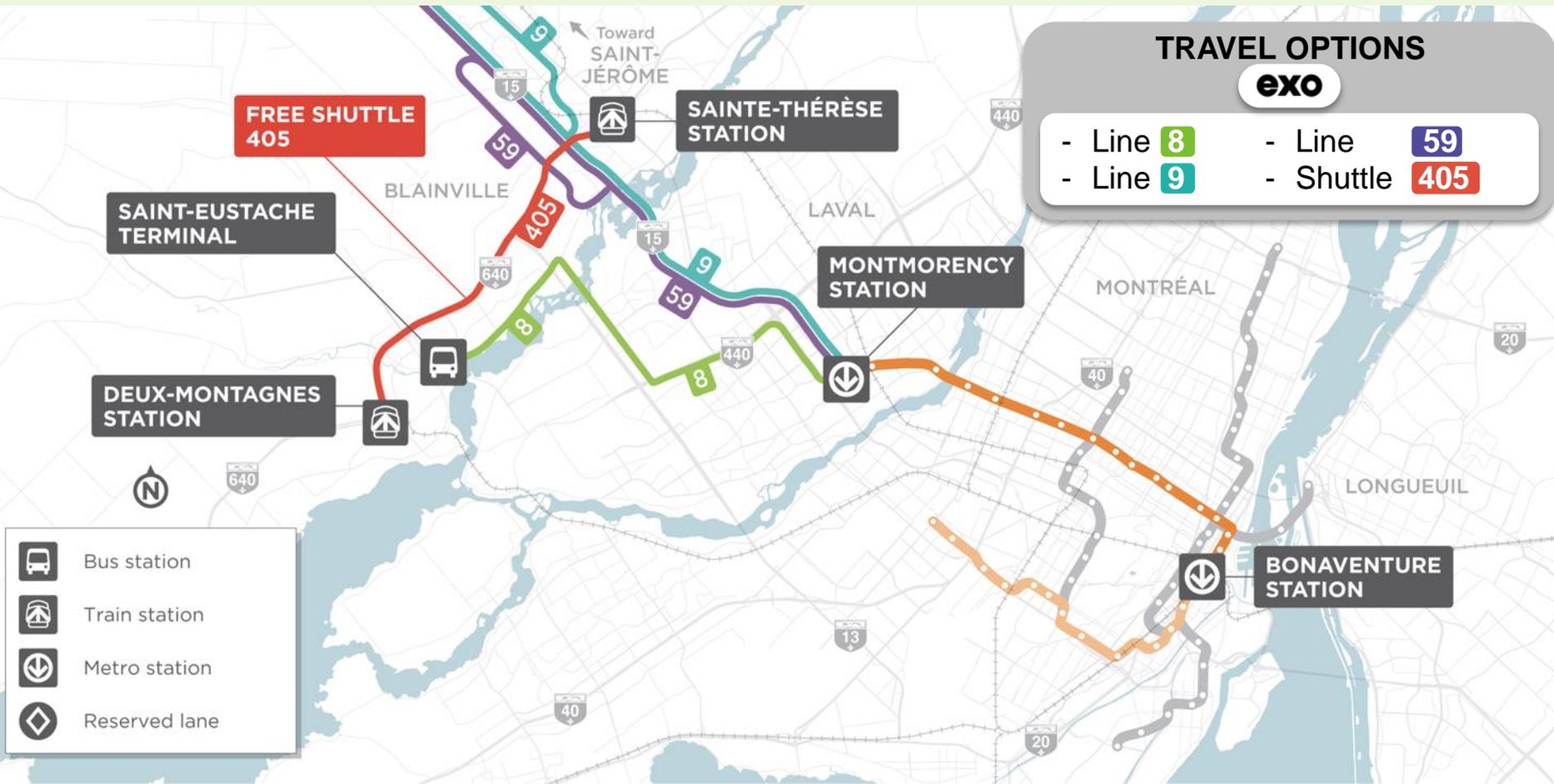


Waiting buses

DEUX-MONTAGNES AREA



DEUX-MONTAGNES AREA



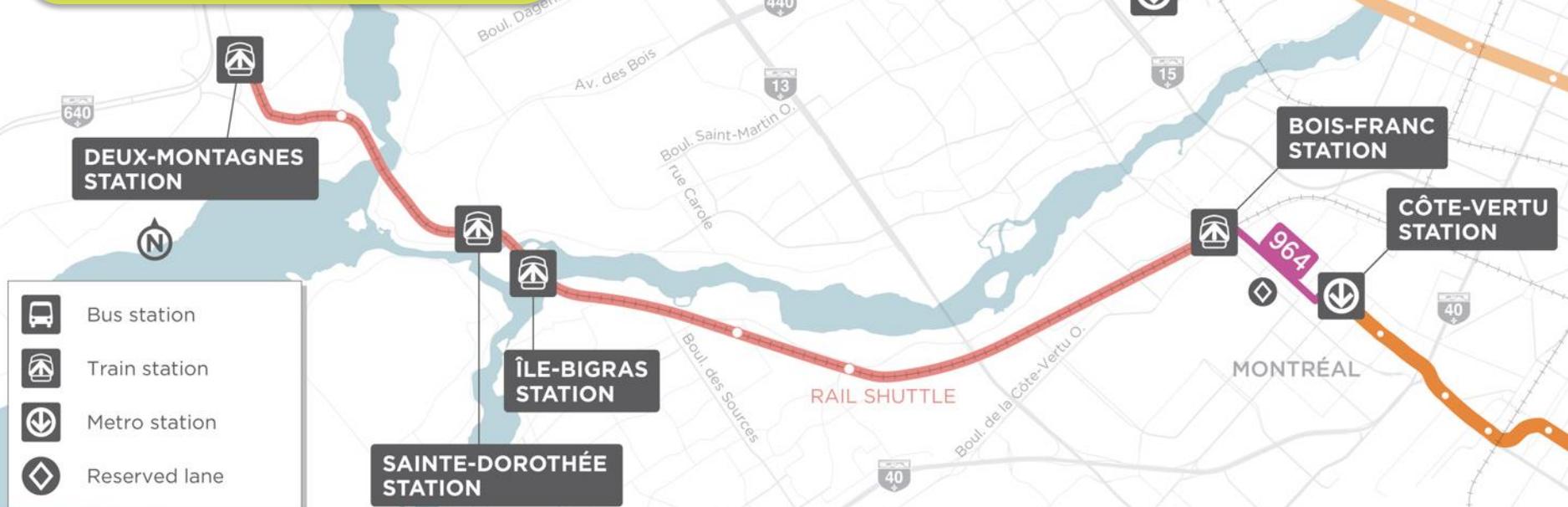
- **CURRENT TRAVEL TIME** → 45 min 
- **PREFERRED ROUTE TIME** → 1 h 20 
 - Including transfer time \pm 20 min
(Bois-Franc and Côte-Vertu station)
- **TIME BY CAR** → up to 1 h 50 

LAVAL AREA

PREFERRED ROUTE

(rush hours)

- 1 Rail shuttle **exo**
- 2 Shuttle **964**
- 3 Côte-Vertu station



LAVAL AREA

TRAVEL OPTIONS



- Line **144**
- Line **151**
- Line **902**
- Line **26**
- Line **903**

- Bus station
- Train station
- Metro station
- Reserved lane

SAINTE-DOROTHÉE STATION

LE CARREFOUR TERMINAL

MONTMORENCY STATION

BOIS-FRANC STATION

CÔTE-VERTU STATION

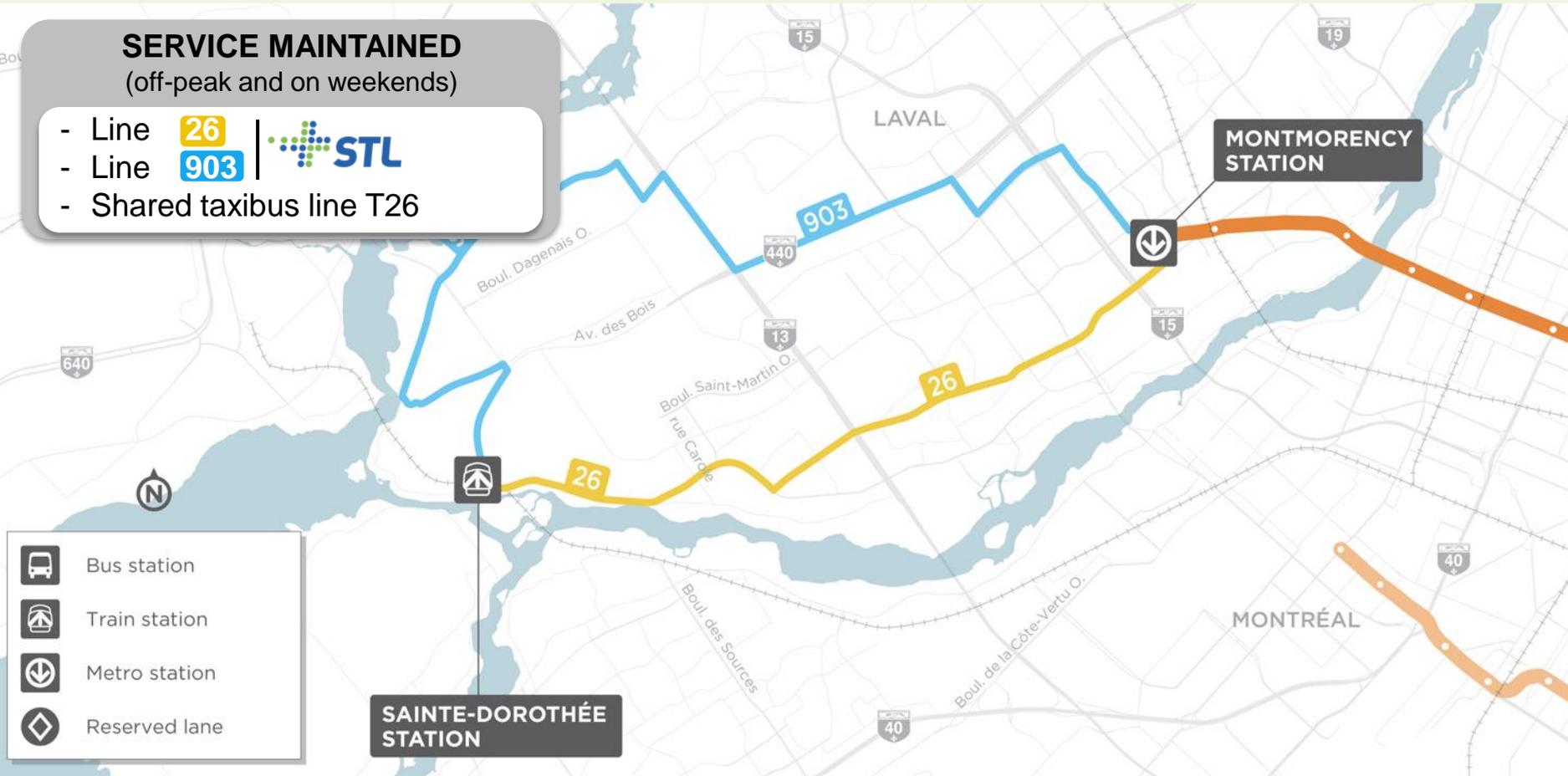


LAVAL AREA

SERVICE MAINTAINED

(off-peak and on weekends)

- Line **26**
- Line **903** | 
- Shared taxibus line T26



-  Bus station
-  Train station
-  Metro station
-  Reserved lane

- **CURRENT TRAVEL TIME** → **38 MIN** 
- **PROJECTED TRAVEL TIME** → **1 h 10** 
 - Including transfer time ± 15 min
(Bois-Franc and Côte-Vertu station)
- **TIME BY CAR** → **up to 1 h 50** 

ROXBORO / SUNNYBROOKE AREAS



PREFERRED ROUTE

(at all times)

① Shuttle **968**

② Côte-Vertu station



Bus station



Train station

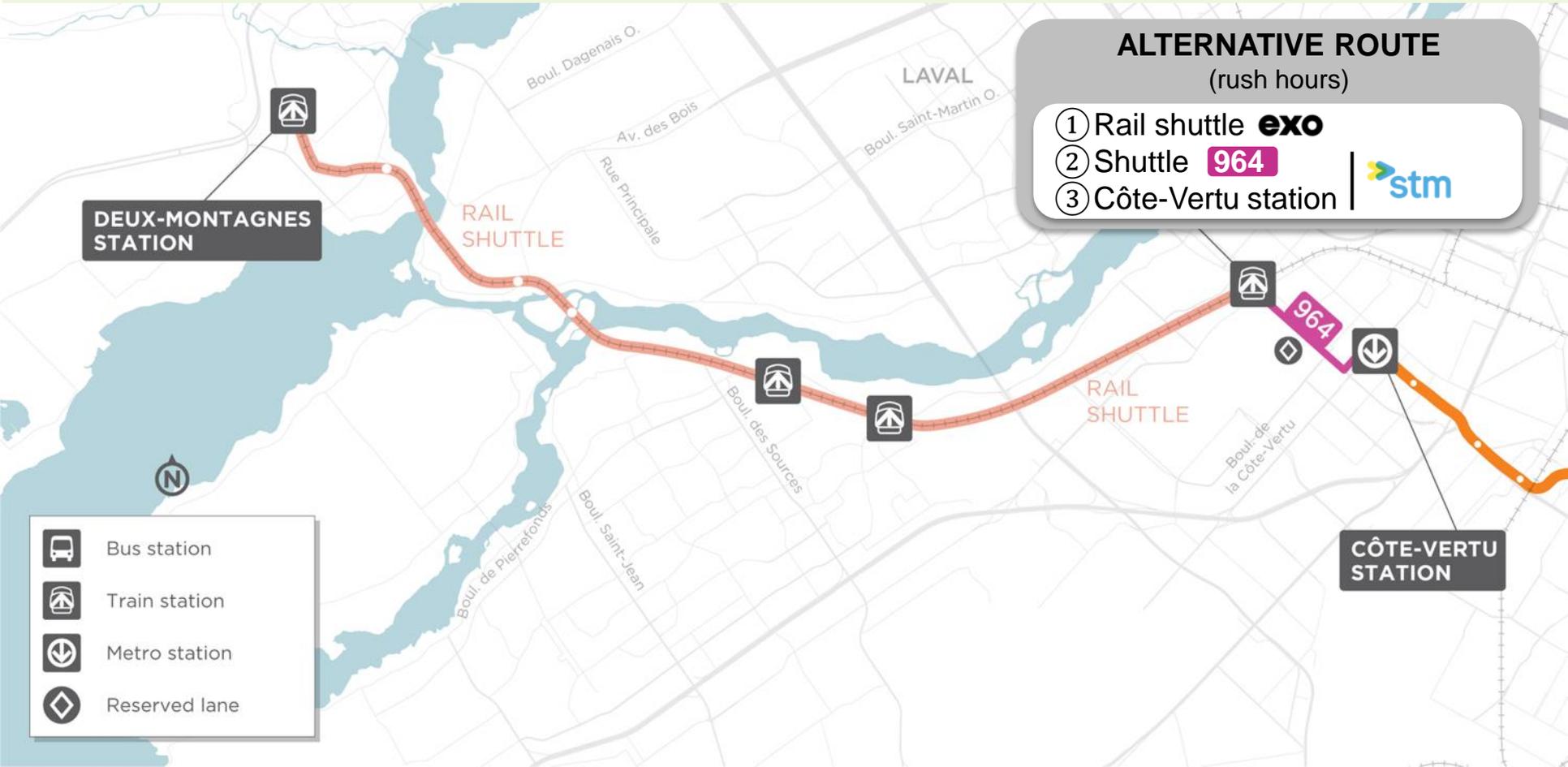


Metro station



Reserved lane

ROXBORO / SUNNYBROOKE AREAS



ALTERNATIVE ROUTE
(rush hours)

- ① Rail shuttle **exo**
- ② Shuttle **964**
- ③ Côte-Vertu station



DEUX-MONTAGNES STATION

RAIL SHUTTLE

RAIL SHUTTLE

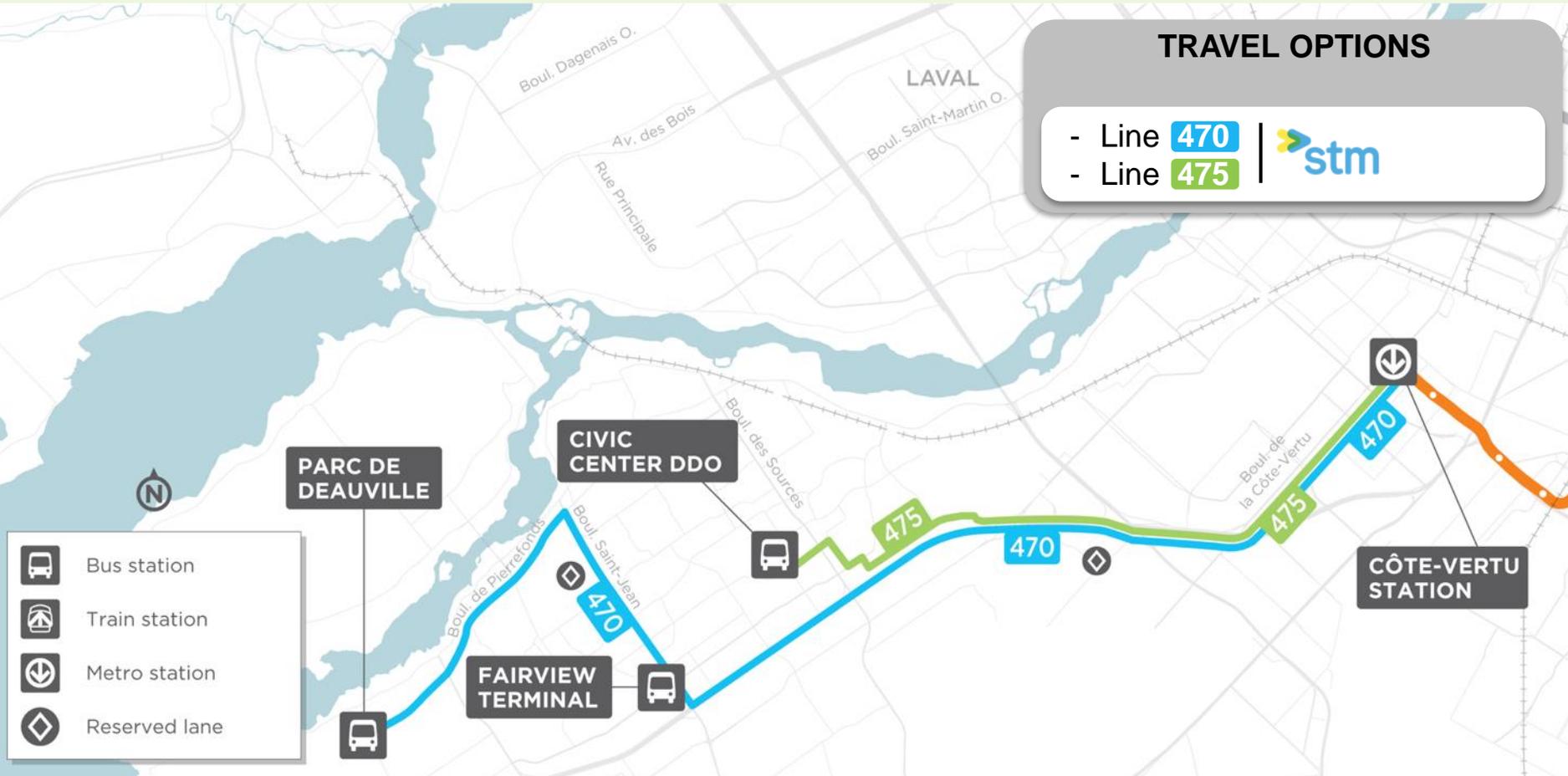
CÔTE-VERTU STATION

-  Bus station
-  Train station
-  Metro station
-  Reserved lane

ROXBORO / SUNNYBROOKE AREAS

TRAVEL OPTIONS

- Line **470**
 - Line **475**
- 



-  Bus station
-  Train station
-  Metro station
-  Reserved lane

**PARC DE
DEAUVILLE**

**CIVIC
CENTER DDO**

**FAIRVIEW
TERMINAL**

**CÔTE-VERTU
STATION**

- **CURRENT TRAVEL TIME** → 26 to 30 min 
- **PROJECTED TRAVEL TIME** → up to 1 h 05 
- **TIME BY CAR** → up to 1 h 15 

CÔTE-VERTU AREA



CÔTE-VERTU AREA



BOIS-FRANC STATION

DU RUISSEAU STATION

MONTPELLIER STATION

PLACE VERTU/THIMENS

DU COLLÈGE STATION

TRAVEL OPTIONS

- Line **121** 

-  Bus terminal
-  Train station
-  Closed train station
-  Metro station
-  Reserved lane

CÔTE-VERTU AREA



Bus terminal



Train station



Closed train station



Metro station



Reserved lane

TRAVEL OPTIONS

- Line 64
- Line 170
- Line 171
- Line 117
- Line 70



CANORA / MONT-ROYAL AREA

PREFERRED ROUTE

(rush hours)

- ① Shuttle **919**
- ② Namur station



CÔTE-VERTU STATION

MONT-ROYAL

CANORA / MONT-ROYAL STATION

ACADIE STATION

MONTRÉAL



Train station



Closed train station

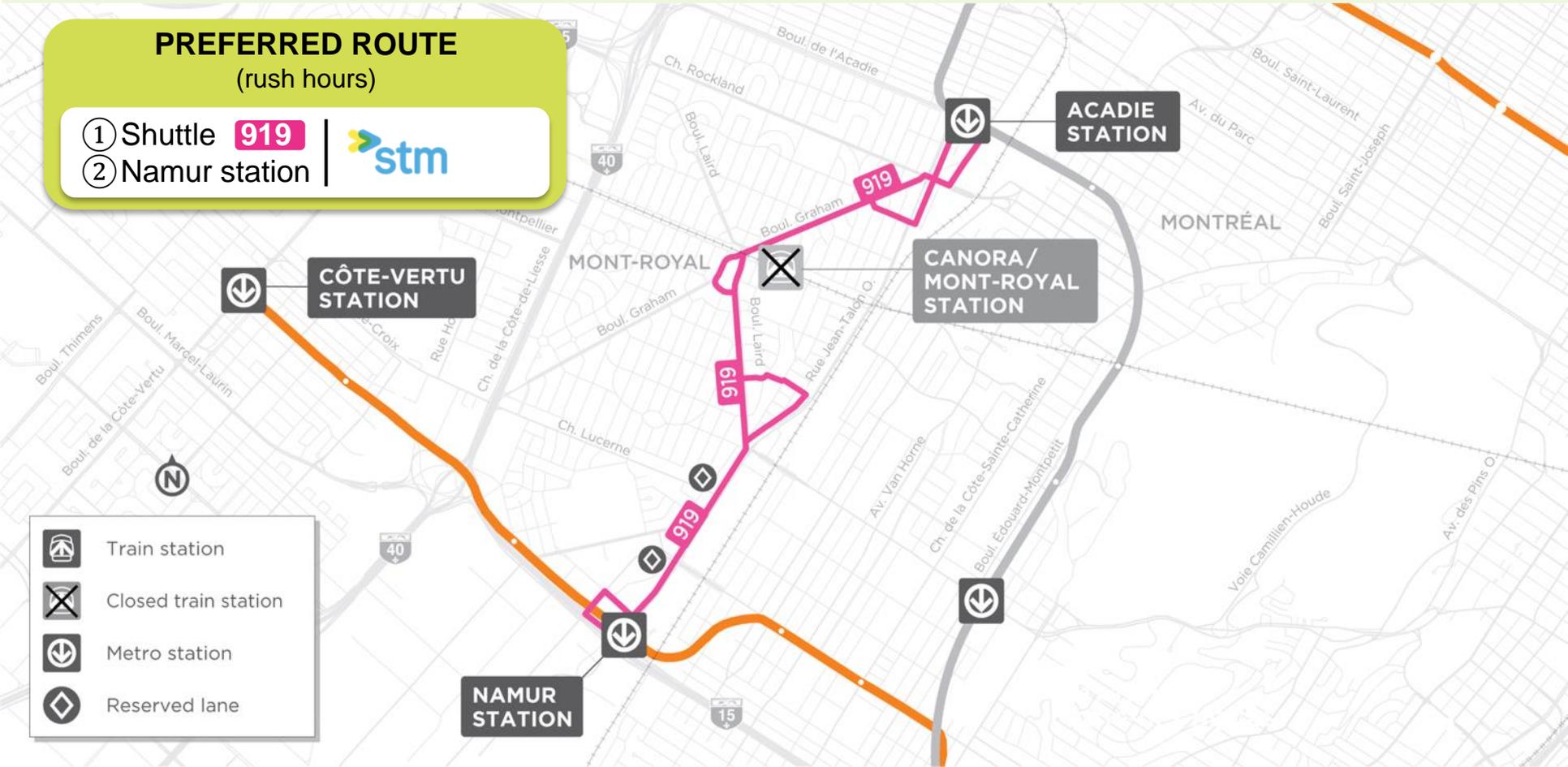


Metro station



Reserved lane

NAMUR STATION



CANORA / MONT-ROYAL AREA

TRAVEL OPTIONS

- Line **92**
- Line **165**
- Line **435**



CÔTE-VERTU STATION

CANORA / MONT-ROYAL STATION

ACADIE STATION



Train station



Closed train station



Metro station



Reserved lane

NAMUR STATION

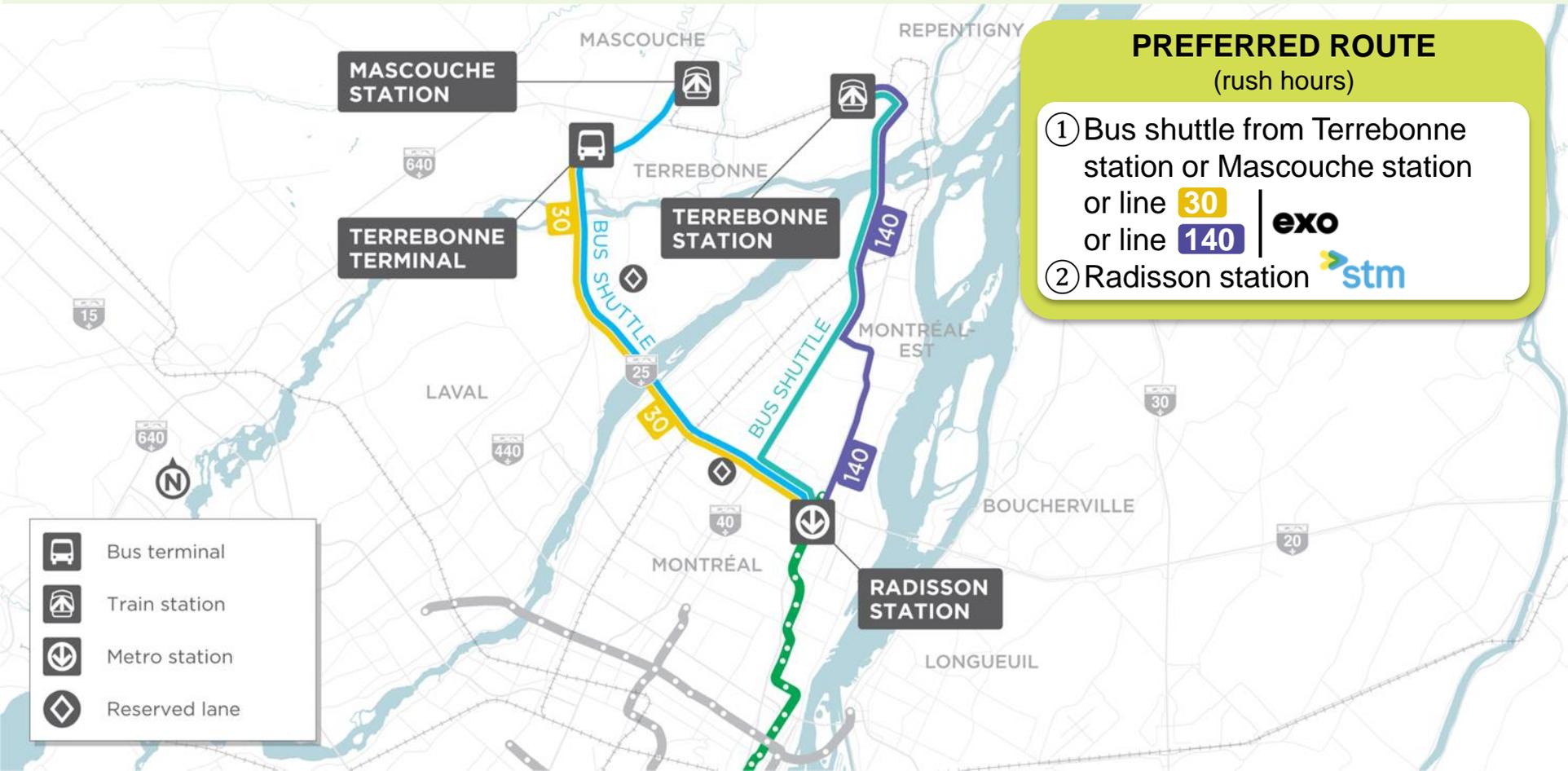
CÔTE-DES-NEIGES STATION



- **CURRENT TRAVEL TIME** → 8 min 
- **PROJECTED TRAVEL TIME** → 35 min 
- **TIME BY CAR** → up to 36 min 

MASCOUCHE / TERREBONNE AREA

36



MASCOUCHE STATION

TERREBONNE TERMINAL

TERREBONNE STATION

RADISSON STATION

PREFERRED ROUTE

(rush hours)

- ① Bus shuttle from Terrebonne station or Mascouche station or line **30** | **exo** or line **140** | **stm**
- ② Radisson station



Bus terminal



Train station



Metro station



Reserved lane

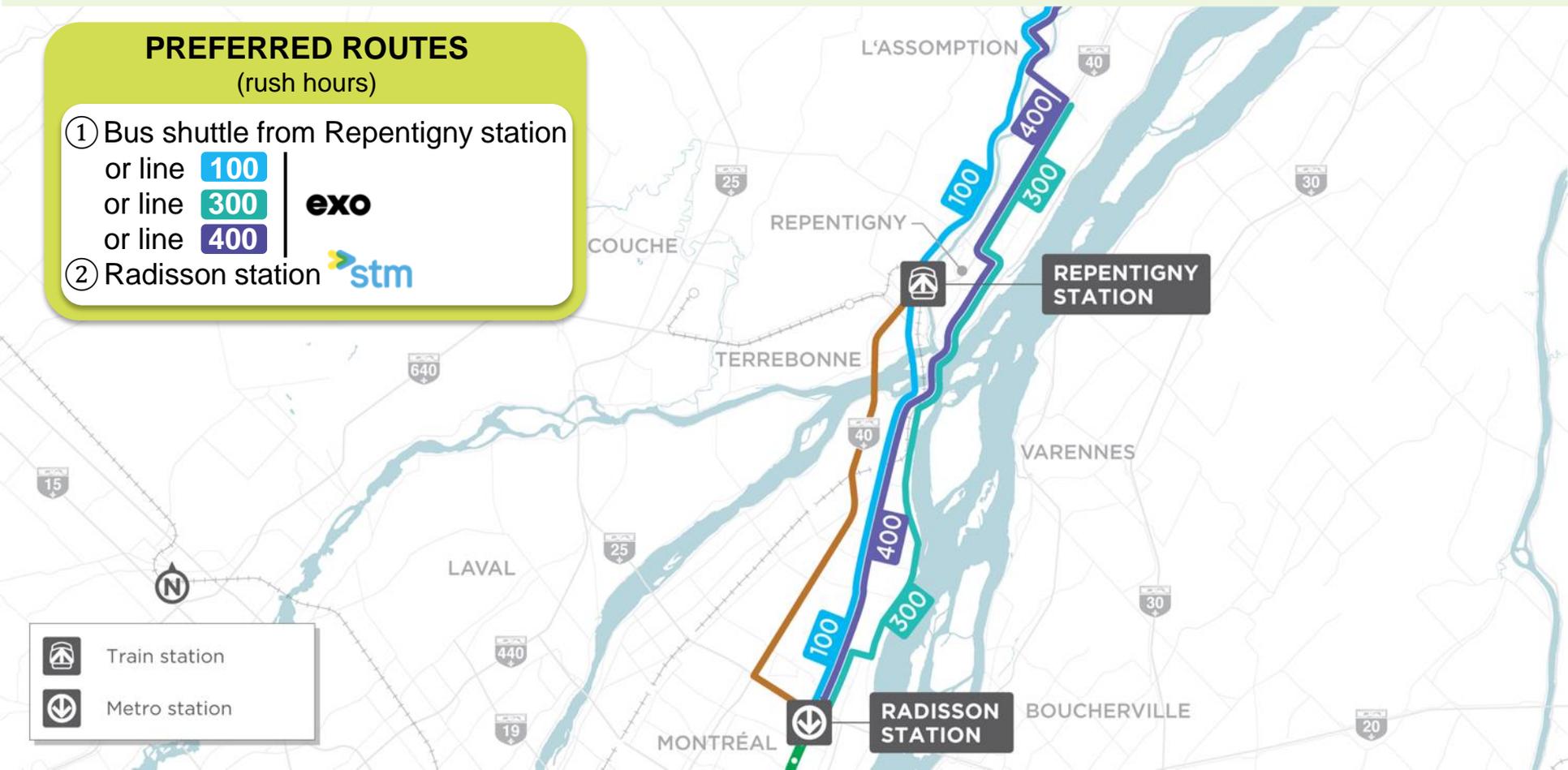
REPENTIGNY / L'ASSOMPTION AREA

37

PREFERRED ROUTES

(rush hours)

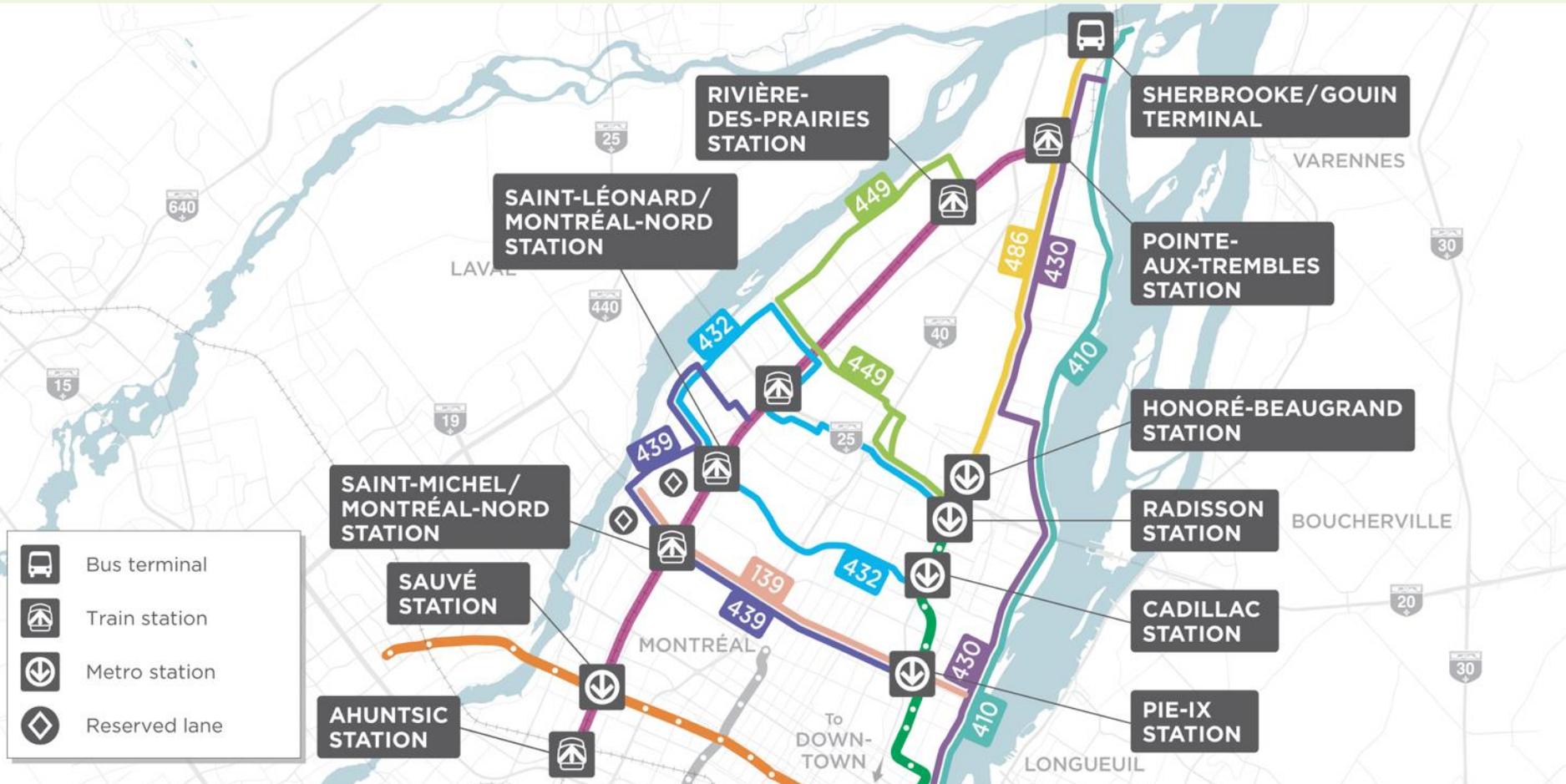
- ① Bus shuttle from Repentigny station
or line **100**
or line **300** | **exo**
or line **400** | **stm**
- ② Radisson station | **stm**



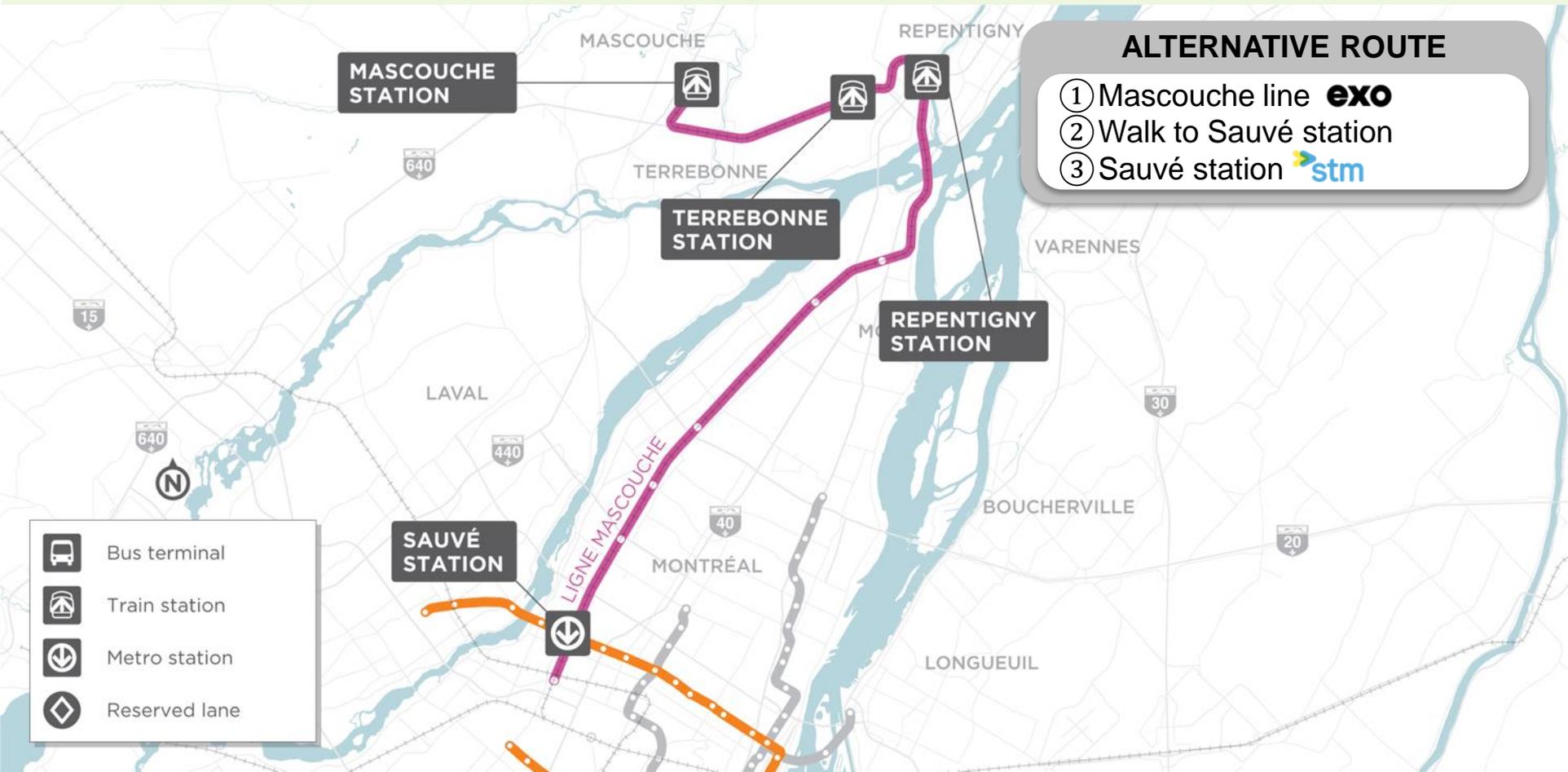
Train station



Metro station



MASCOUCHE LINE



PROJECTED ALTERNATIVE ROUTE FOR 2020

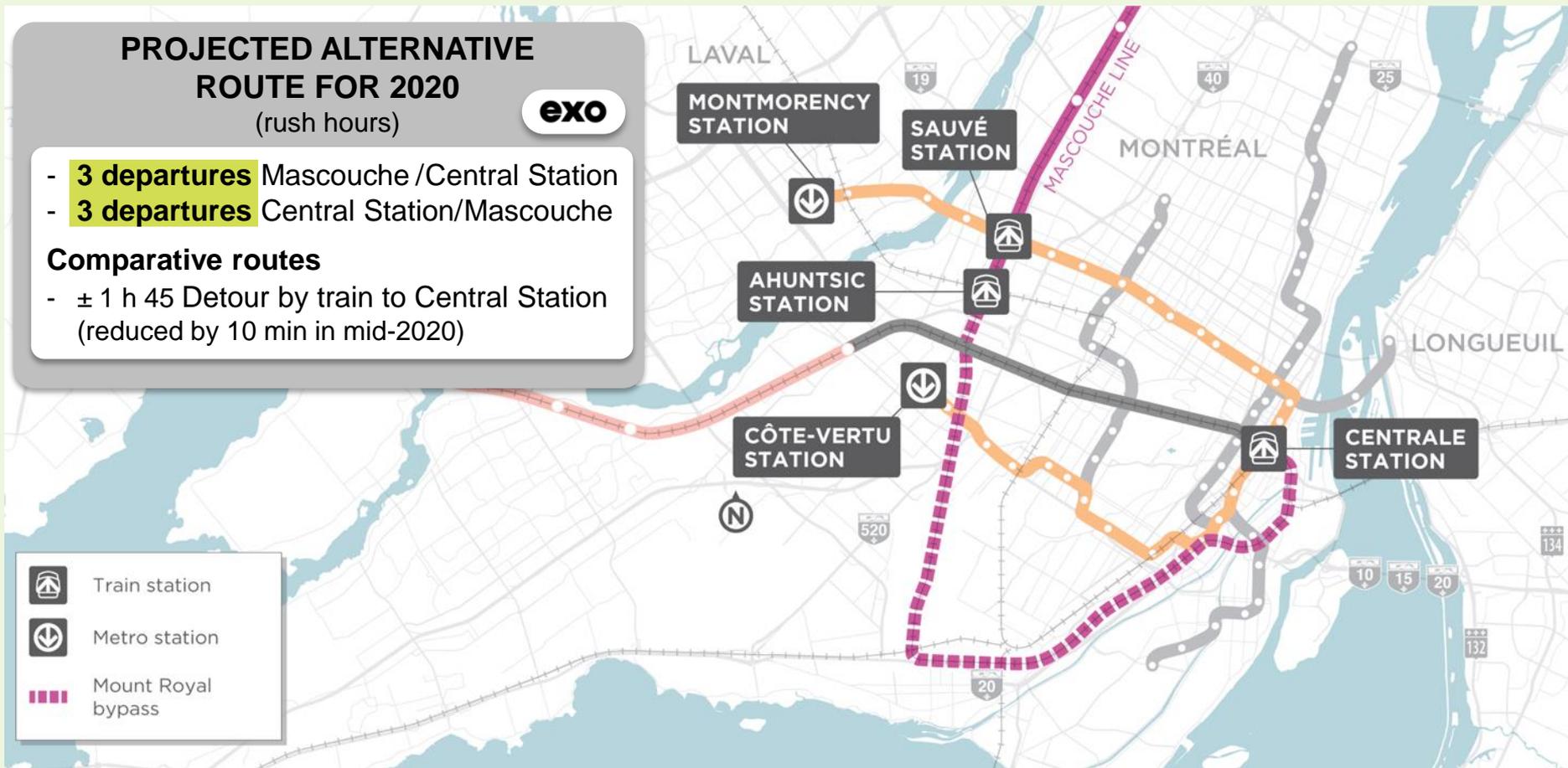
(rush hours)



- **3 departures** Mascouche /Central Station
- **3 departures** Central Station/Mascouche

Comparative routes

- ± 1 h 45 Detour by train to Central Station (reduced by 10 min in mid-2020)



	Train station
	Metro station
	Mount Royal bypass

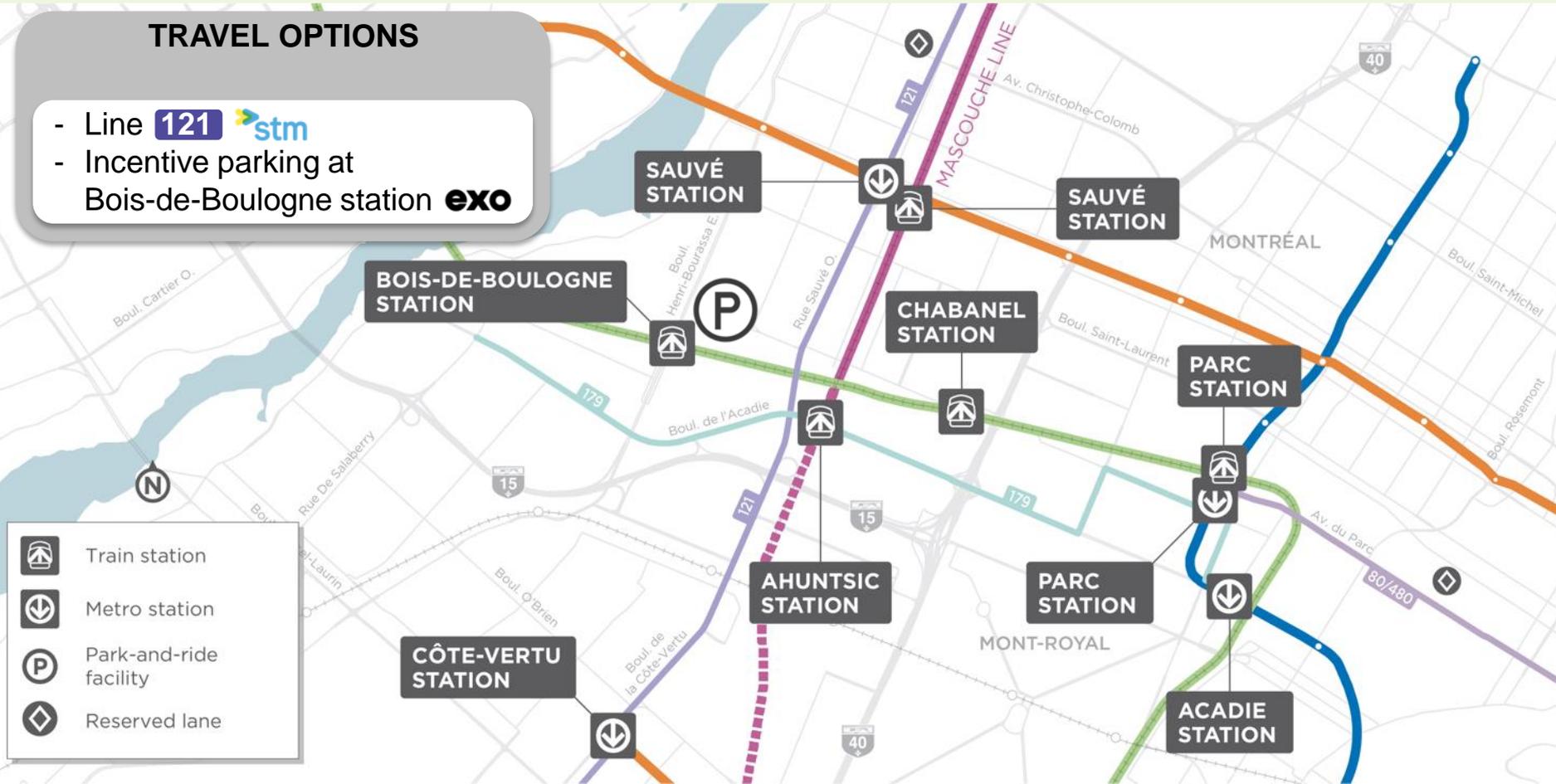
MASCOUCHE LINE

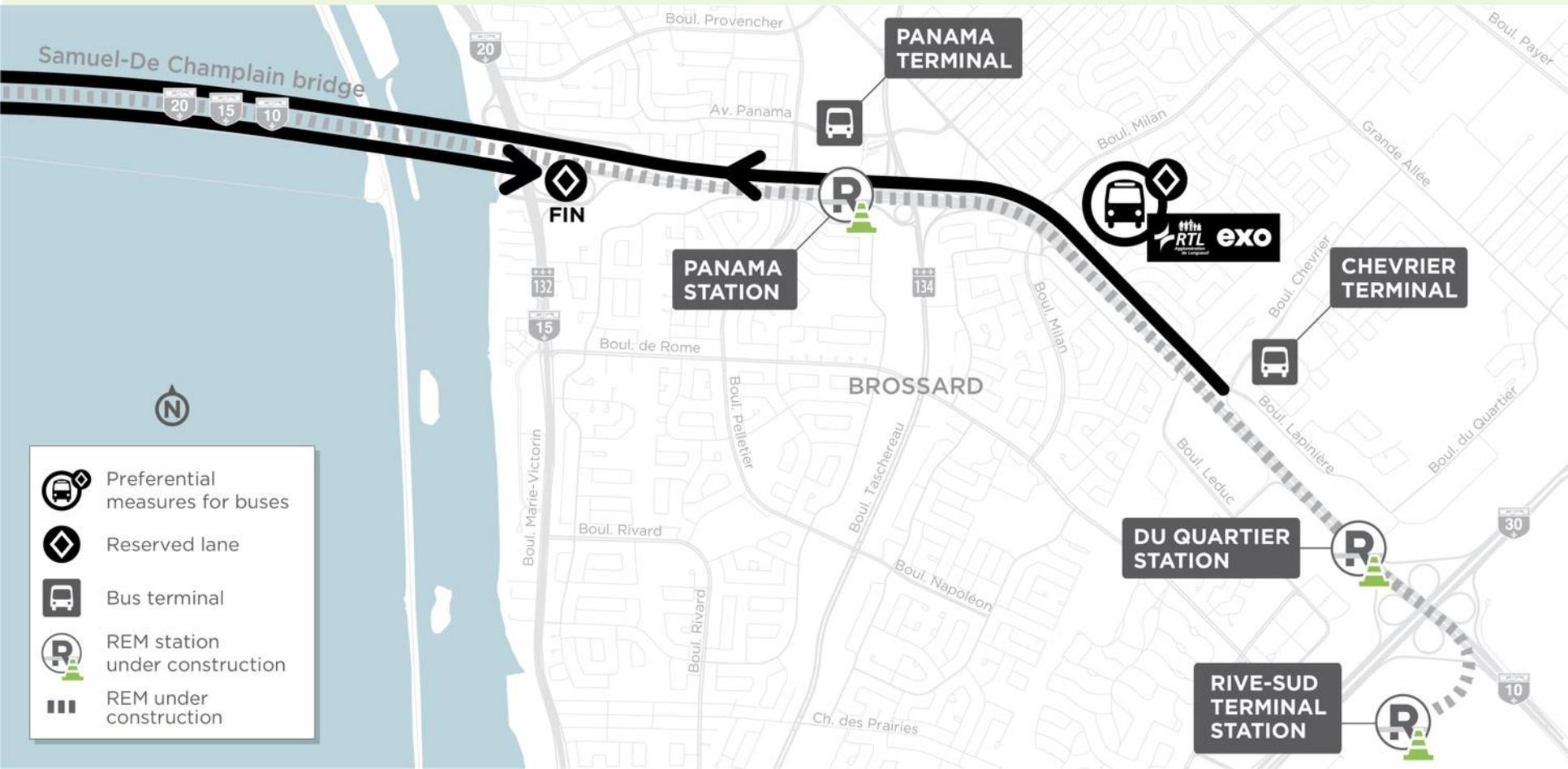
AREA	CURRENT TRAVEL TIME	PROJECTED TRAVEL TIME*	TRANSFER	TRAVEL TIME BY CAR	CONTOURNEMENT
MASCOUCHE	1 h 05	1 h 15 (bus + metro) or 1 h 05 (train + metro)	3 to 5 min 5 to 7 min	up to 1 h 50	1 h 45
TERREBONNE	57 min	1 h 05 (bus + metro) or 60 min (train + metro)	3 to 5 min 5 to 7 min	up to 1 h 50	1 h 37
REPENTIGNY	51 min	1 h 05 (bus + metro) or 55 min (train + metro)	3 to 5 min 5 to 7 min	up to 1 h 50	1 h 30

* Travel time includes transfer

TRAVEL OPTIONS

- Line **121** 
- Incentive parking at Bois-de-Boulogne station 





-  Preferential measures for buses
-  Reserved lane
-  Bus terminal
-  REM station under construction
-  REM under construction

FARE MEASURES

UNTIL REM COMPLETION



DEUX-MONTAGNES LINE

- **FREE** rail shuttle – Deux-Montagnes/Bois-Franc
- **FREE** shuttle 964 – Bois-Franc/Côte-Vertu
- **Current users***: *annual subscription* → **5 months free**
*As of september 8, 2019
- **Monthly pass fare:** **\$86.50**

MASCOUCHE LINE

- **Monthly pass fare** → **Up to 30% discount**
- **Minimum fare:** **\$86.50**

Deux-Montagnes line	2020 fare measure	Action to take	Transit fare
<p>Users who registered to the fare measure before December 10, 2019</p>	<p>→ 5 free months, from January to May 2020 → For the following months, monthly transit fares will cost \$86.50 (regular fare) or \$52 (student or reduced fare).</p>	<p>None</p>	<p>→ MTLREM* → TRAMREM for zones 3, 5 and 6 These transit fares are valid for bus shuttle 404, Trainbus 964 and the train shuttle.</p>
<p>Users who register to the fare measure between December 11, 2019 and July 10, 2020</p>	<p>→ 5 free consecutive months¹ From July 11 to November 11, 2020, the number of free months offered will decrease by one every month. Example: registration on September 11 = 2 free months → For the following months, monthly transit fares will cost \$86.50 (regular fare) or \$52 (student or reduced fare).</p>	<p>Subscribe to OPUS+ or OPUS+ entreprise or change your current subscription on the exo website.</p>	<p>→ MTLREM* → TRAMREM for zones 3, 5 and 6 These transit fares are valid for bus shuttle 404, Trainbus 964 and the train shuttle.</p>

* Allows travel on the Deux-Montagnes train line only as well as the bus and metro network of the island of Montréal.

1- As of the date of registration to the fare measure (through a subscription to OPUS+ or OPUS+ entreprise).

Deux-Montagnes line	2020 fare measure	Action to take	Transit fare
<p>Users who are not subscribed to OPUS+ or OPUS+ entreprise</p>	<ul style="list-style-type: none"> → Reduction of up to 30% on monthly TRAIN and TRAM transit fares → Offer available for the months of January, February, March, April and May 2020. 	<p>Contact:</p> <ul style="list-style-type: none"> - exo: 1 888 702-8726 - STL: 450 688-6520 	<p>→ TRAIN or TRAM</p>
<p>Users who cancelled their subscription to OPUS+ or OPUS+ entreprise</p>	<ul style="list-style-type: none"> → You can reactivate your subscription with a MTLREM or TRAMREM transit fare (based on eligibility) and benefit from 5 free consecutive months. → For the following months, monthly transit fares will cost \$86.50 (regular fare) or \$52 (student or reduced fare). 	<p>Contact exo at 1 888 702-8726</p>	<p>→ MTLREM* → TRAMREM for zones 3, 5 and 6</p> <p>These transit fares are valid for bus shuttle 404, Trainbus 964 and the train shuttle.</p>

* Allows travel on the Deux-Montagnes train line only as well as the bus and metro network of the island of Montréal

Deux-Montagnes line	2020 fare measure	Action to take	Transit fare
<p>Users who subscribed to OPUS+ or OPUS+ entreprise</p>	<p>→ Reduction of up to 30% on monthly TRAIN and TRAM transit fares as of January 2020.</p> <p>→ Minimum price of \$86.50 (regular fare) or \$52 (student or reduced fare).</p>	<p>None</p>	<p>→ TRAIN or TRAM</p>
<p>Users who are not subscribed to OPUS+ or OPUS+ entreprise</p>	<p>→ Reduction of up to 30% on monthly TRAIN and TRAM transit fares.</p> <p>→ Minimum price of \$86.50 (regular fare) or \$52 (student or reduced fare).</p>	<p>Subscription until October 31, 2020:</p> <ul style="list-style-type: none"> - on the exo website - at a ticket office in the metropolitan region 	<p>→ TRAIN or TRAM</p>

NEXT STEPS

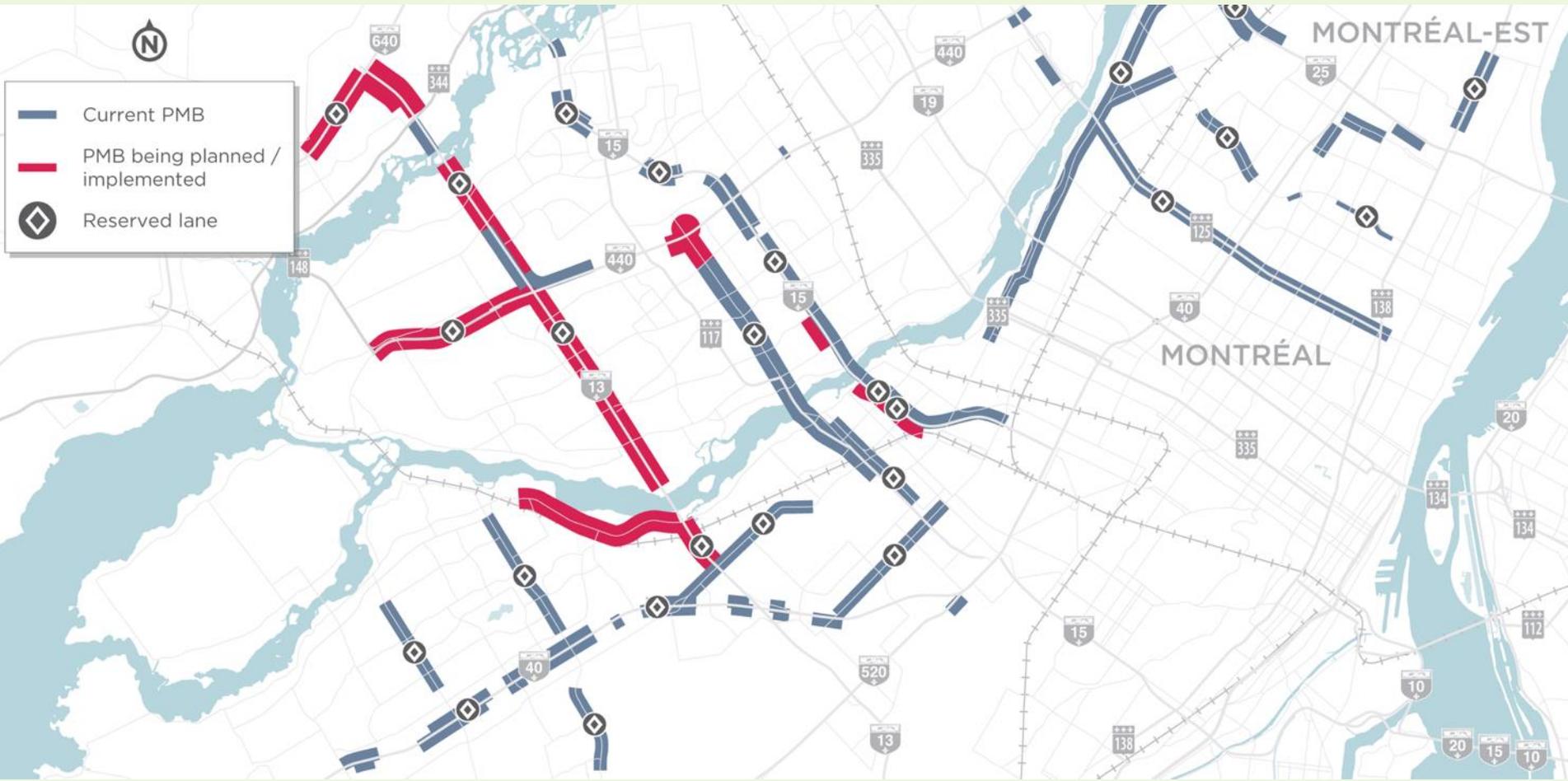
MID-2021

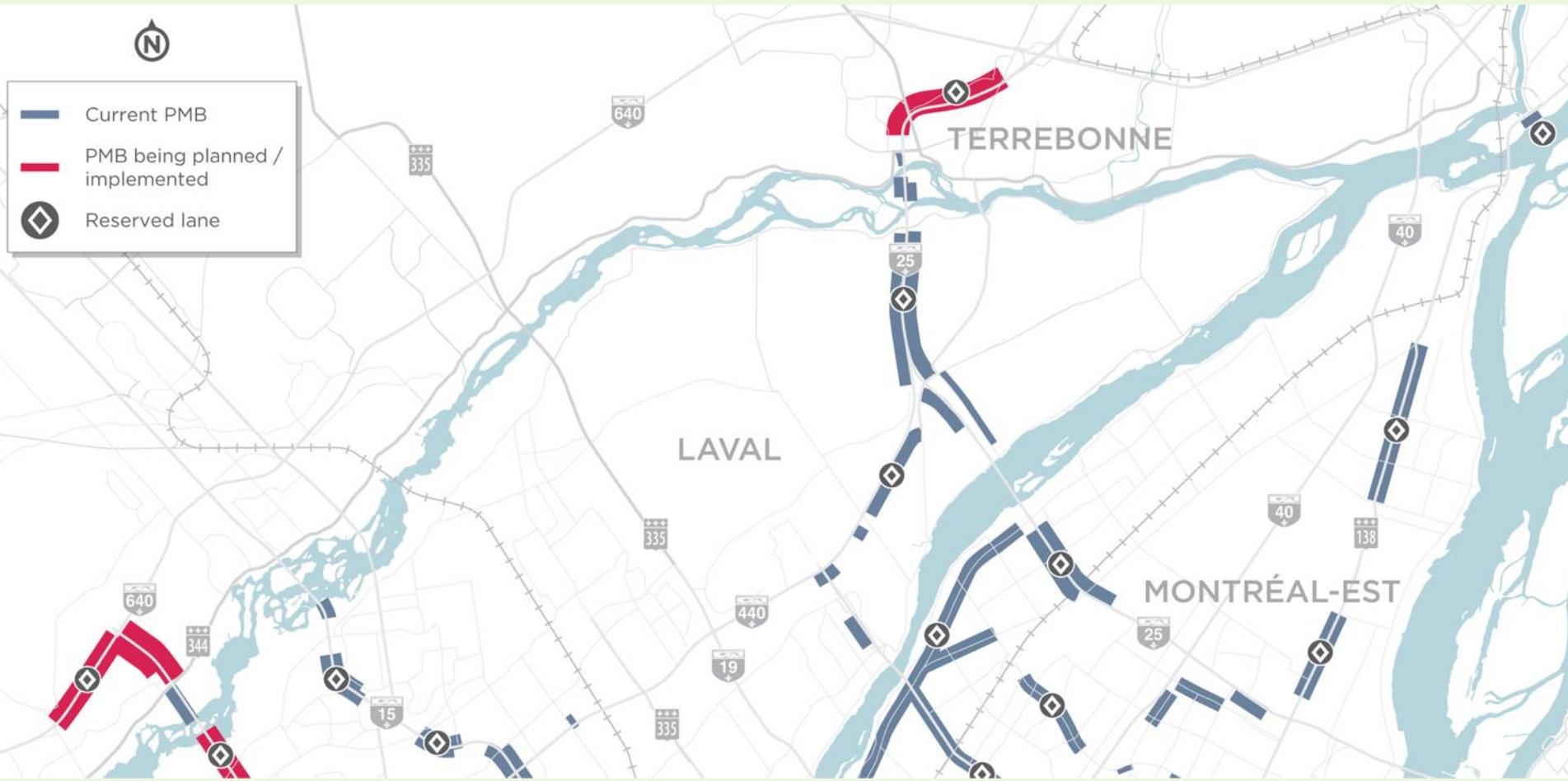


PREFERENTIAL MEASURES FOR BUSES

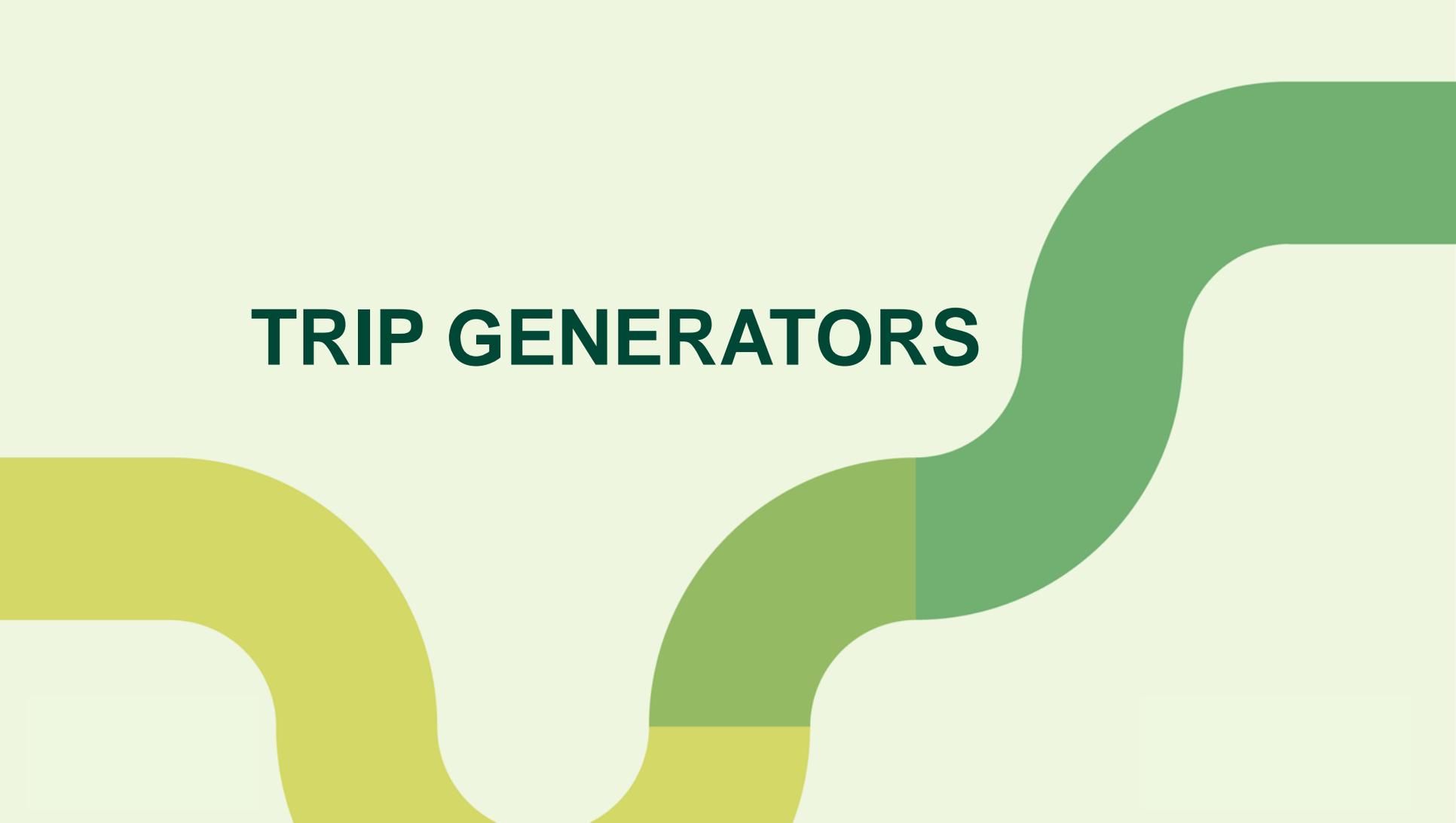
LAVAL / NORTH SHORE / WEST ISLAND

50





TRIP GENERATORS

The background features a light green gradient. Overlaid on this are several thick, wavy, horizontal lines. On the left, a yellow-green line curves downwards. In the center, a yellow-green line curves upwards. On the right, a dark green line curves upwards and then levels off horizontally at the top right corner.



Event with employers

- Octobre 7th 2019 : 200 major businesses
- Gouvernement du Québec event in cooperation with the Chamber of Commerce of Metropolitan Montreal and the REM
- Sujets
 - teleworking
 - shuttles
 - active transportation
 - carpooling
 - car sharing
 - flexible schedules



CUSTOMER COMMUNICATION



- **Public information sessions**
 - Held in all affected areas in 2019
- **Advertising in stations**
 - Deux-Montagnes line
 - Mascouche line
- **Field crew:** Info mobilité REM
- **Route planner:** 
Chrono
- **Mobility Montréal website:** mobilitymontreal.gouv.qc.ca

The background features a light green gradient. Two thick, wavy lines are present: a yellow one on the left and a green one on the right, both curving upwards. The word "ANNEX" is centered in a dark green, bold, sans-serif font.

ANNEX

DEUX-MONTAGNES LINE

Stations	Passes	2019 fares with a 30% discount*	Fares as of January 2020 (5 months free with the yearly subscription)	Difference
Canora Mont-Royal Montpellier	TRAIN 1	Monthly: \$59.50 Yearly: \$654	Yearly: \$605	Yearly: -\$49
Du Ruisseau Bois-Franc Sunnybrooke Roxboro-Pierrefonds	TRAIN 2	Monthly: \$69 Yearly: \$759	Yearly: \$605	Yearly: -\$154
Île-Bigras Sainte-Dorothee	TRAIN 3	Monthly: \$84 Yearly: \$924	Yearly: \$605	Yearly: -\$319
Grand-Moulin Deux-Montagnes	TRAIN 5	Monthly: \$103 Yearly: \$1,133	Yearly: \$605	Yearly: -\$528

*The 12th month is free with the OPUS+ subscription. 2019 fares are applicable until March 2020.

DEUX-MONTAGNES LINE

Stations	Passes	2019 fares with a 30% discount*	Fares as of January 2020 (5 months free with the yearly subscription)	Difference
Canora Mont-Royal Montpellier	TRAM 1	Monthly: \$86.50 Yearly: \$951	Yearly: \$605	Yearly: -\$346
Du Ruisseau Bois-Franc Sunnybrooke Roxboro-Pierrefonds	TRAM 2	Monthly: \$86.50 Yearly: \$951.50	Yearly: \$605	Yearly: -\$346
Île-Bigras Sainte-Dorothee	TRAM 3	Monthly: \$98.70 Yearly: \$1,086	Yearly: \$605	Yearly: -\$481
Grand-Moulin Deux-Montagnes	TRAM 5	Monthly: \$121 Yearly: \$1,331	Yearly: \$605	Yearly: -\$726
Laurentides area	TRAM 6	Monthly: \$146 Yearly: \$1,609	Yearly: \$605	Yearly: -\$1004

*The 12th month is free with the OPUS+ subscription. 2019 fares are applicable until March 2020.

MASCOUCHE LINE

Stations	Passes	2019 fares *	Fares as of January 2020*	Difference
Ahuntsic Sauvé	TRAIN 1	Monthly: \$85 Yearly: \$935	Monthly: \$85 Yearly: \$935	Monthly: \$0 Yearly: \$0
Saint-Michel–Montréal- Nord Saint-Léonard– Montréal-Nord	TRAIN 2	Monthly: \$98.50 Yearly: \$1,083.50	Monthly: \$86.50 Yearly: \$951.50	Monthly: -\$12 Yearly: -\$132
Anjou Rivière-des-Prairies Pointe-aux-Trembles	TRAIN 3	Monthly: \$120 Yearly: \$1,320	Monthly: \$86.50 Yearly: \$951.50	Monthly: -\$33.50 Yearly: -\$368.50
Repentigny Terrebonne	TRAIN 5	Monthly: \$147 Yearly: \$1,617	Monthly: \$103 Yearly: \$1,133	Monthly: -\$44 Yearly: -\$484
Mascouche	TRAIN 6	Monthly: \$178 Yearly: \$1,958	Monthly: \$125 Yearly: \$1,375	Monthly: -\$53 Yearly: -\$583

*The 12th month is free with the OPUS+ subscription.

MASCOUCHE LINE

Stations	Passes	2019 fares*	Fares as of January 2020*	Difference
Ahuntsic Sauvé	TRAM 1	Monthly: \$100 Yearly: \$1,100	Monthly: \$86.50 Yearly: \$951.50	Monthly: -\$13.50 Yearly: -\$148.50
St-Michel- Montréal- Nord St-Léonard- Montréal-Nord	TRAM 2	Monthly: \$116 Yearly: \$1,276	Monthly: \$86.50 Yearly: \$951.50	Monthly: -\$29.50 Yearly: -\$324.50
Anjou Rivière-des- Prairies Pointe-aux- Trembles	TRAM 3	Monthly: \$141 Yearly: \$1,551	Monthly: \$98.50 Yearly: \$1,083.50	Monthly: -\$42.50 Yearly: -\$467.50
Repentigny Terrebonne	TRAM 5	Monthly: \$173 Yearly: \$1,903	Monthly: \$121 Yearly: \$1,331	Monthly: -\$52 Yearly: -\$572
Mascouche	TRAM 6	Monthly: \$209 Yearly: \$2,299	Monthly: \$146 Yearly: \$1,606	Monthly: -\$63 Yearly: -\$693

*The 12th month is free with the OPUS+ subscription.