

# REM MITIGATION MEASURES

January 2020



The background features a light green color with large, stylized, wavy shapes in a darker green and a yellow-green color. These shapes flow from the bottom left towards the top right, creating a sense of movement and organic form.

# **REM UPCOMING WORK**



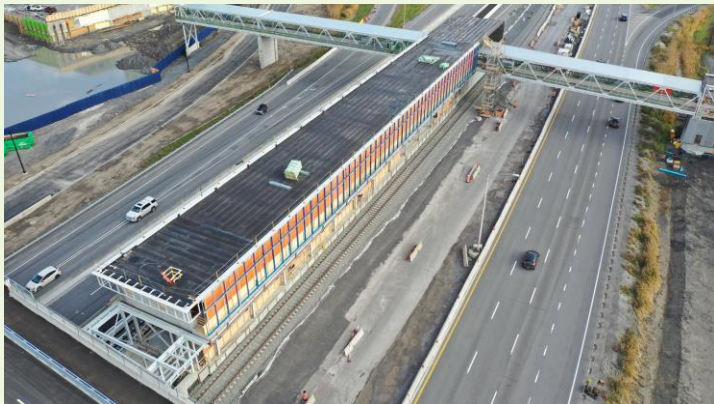
## The REM

- fast
- frequent
- Safe and reliable
- Connects to current public transit network

## Deux-Montagnes Line

- + 100 000 additional trips in both directions during rush hours

## SOUTH SHORE BRANCH



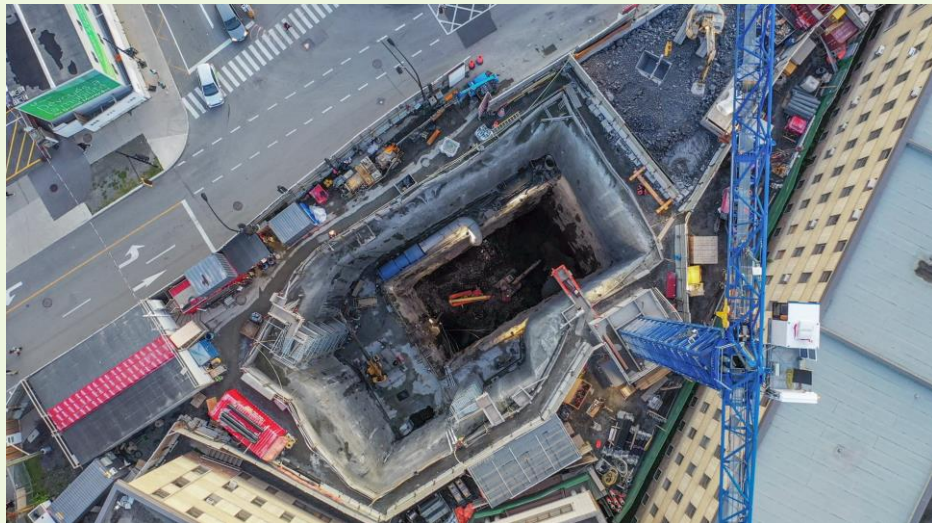


## DOWNTOWN AREA

### McGILL



### ÉDOUARD-MONTPETIT



## DEUX-MONTAGNES BRANCH CANORA



## MONT-ROYAL





## DEUX-MONTAGNES BRANCH BOIS-FRANC



## SAINT-EUSTACHE



## WEST ISLAND AND AIRPORT BRANCHES



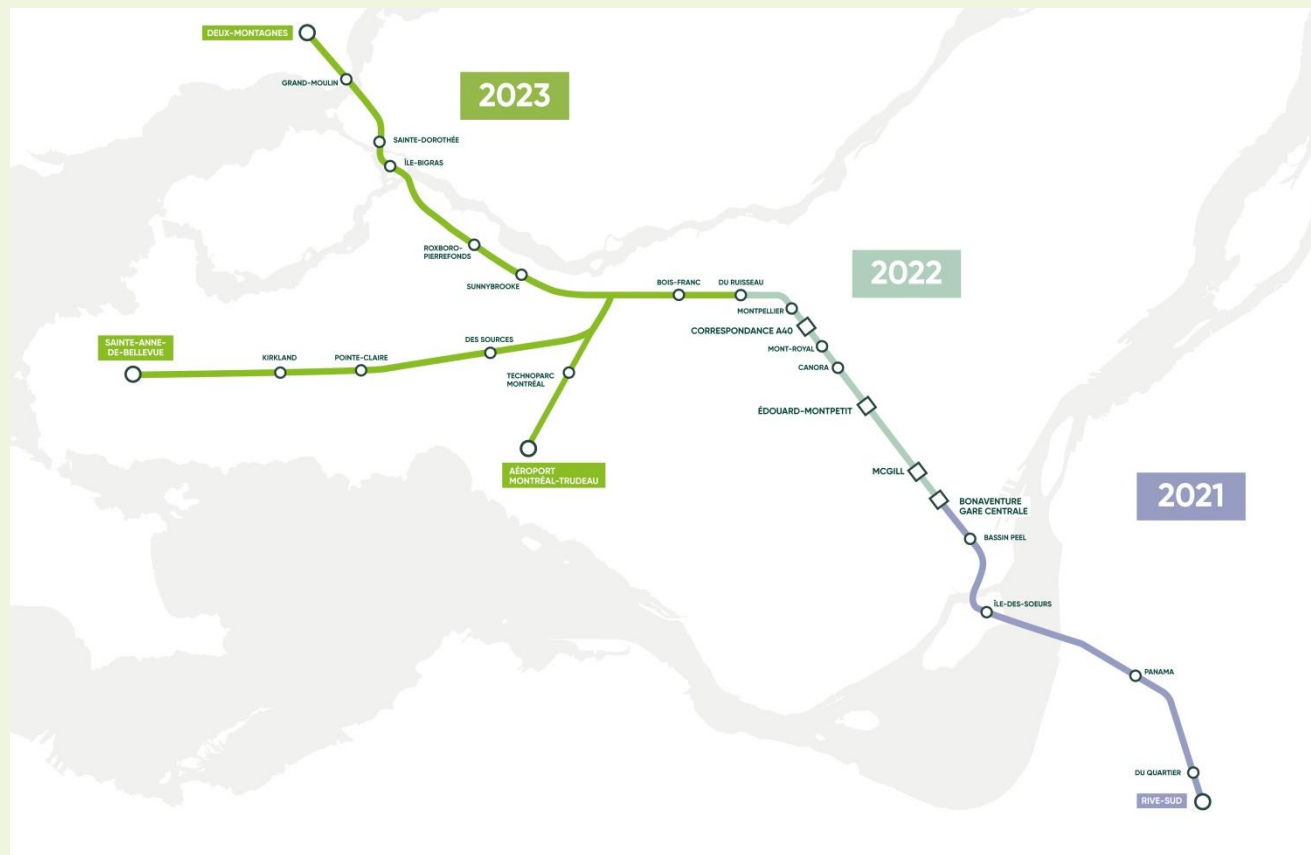
## MAIN PHASES

Deux-Montagnes line	March 30, 2020	Train route stops at the Bois-Franc station
	Mid-2021	Complete interruption of rail services on the line
	2022	Opening of the REM central segment from the De Ruisseau station
	Late 2023	Complete opening of the REM



## MAIN PHASES

Mascouche Line	March 30, 2020	Train route stops at the Ahuntsic station + mont Royal bypass
	2022	Connection to the Correspondance A40 station



**2021**  
South Shore to Central  
station

**2022**  
Central station to  
Du Ruisseau

**2023**

- Deux-Montagnes
- West Island
- Airport

# **MITIGATION STRATEGY**

The background features a large, abstract graphic composed of thick, wavy lines. On the left, a yellow line curves downwards. In the center, a yellow line curves upwards. On the right, a green line curves upwards. These lines overlap and flow across the page, creating a sense of movement and organic growth.

# CLOSED STATIONS

MARCH 30, 2020

13



# CLOSED STATIONS

MID-2021

14





# FOUR PILLARS OF THE NEW TEMPORARY NETWORK

ANNOUNCEMENT OF FEBRUARY 28, 2019

15



Rail  
shuttle



Improvement of  
current service  
and bus shuttles



Preferential  
measures  
for buses



Green and blue lines,  
and west branch  
of the orange line

# METROPOLITAN PARTNERS

16

Québec 

ARTM

Réseau  
express  
métropolitain 

exo

 Longueuil  
RTL

 STL

 stm

Montréal 

 LAVAL

  
VILLE DE DEUX-MONTAGNES

 Repentigny  
*Sépanouir*

 VILLE DE  
Mascouche

 Ville de  
Saint-Eustache

  
Terrebonne

# TEMPORARY NETWORK

FOR EACH AREA



# DEUX-MONTAGNES AREA

18

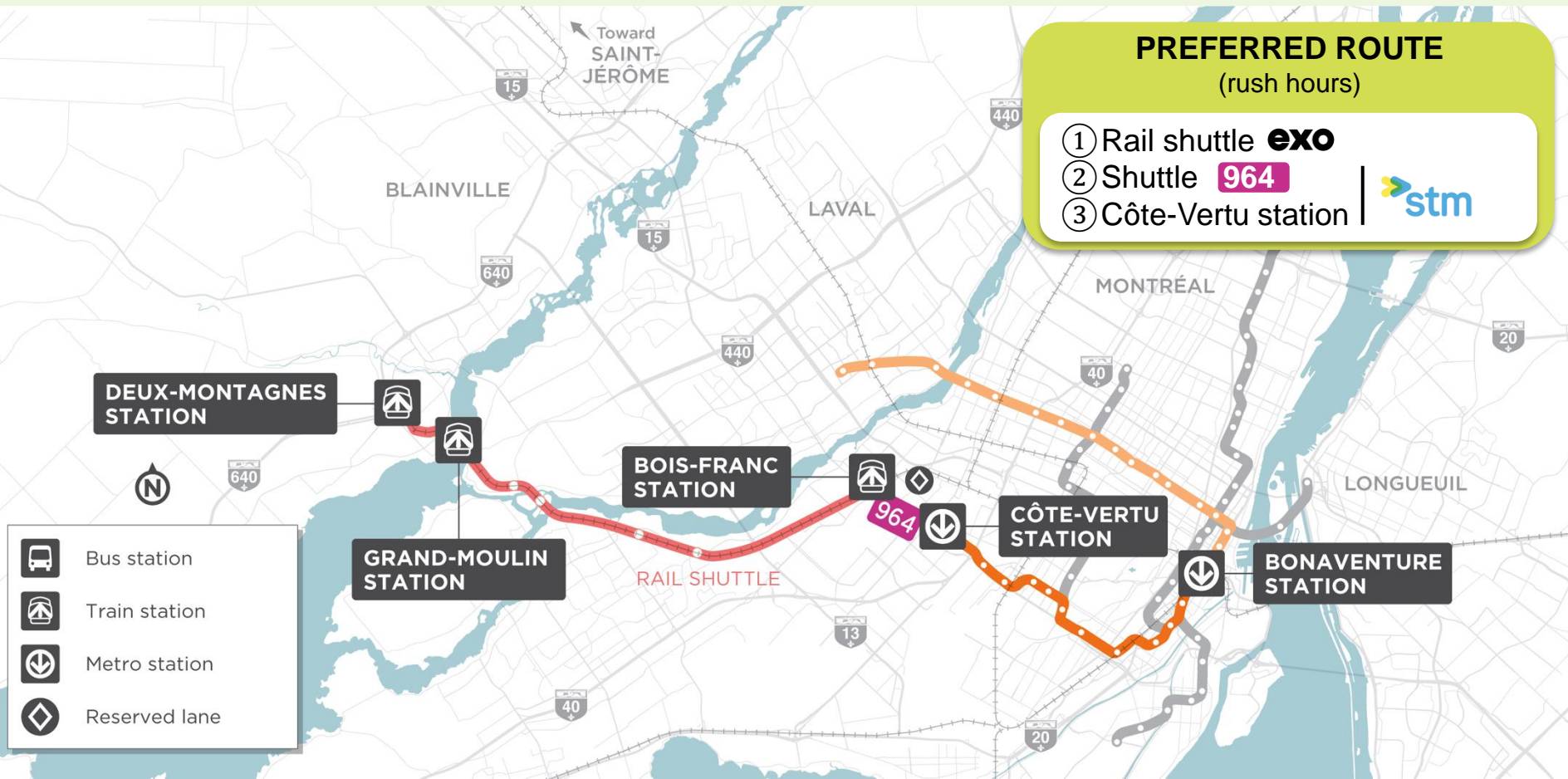
## PREFERRED ROUTE

(rush hours)

① Rail shuttle **exo**

② Shuttle **964**

③ Côte-Vertu station





# SHUTTLE 964



TEMPORARY NETWORK IN 2020

19

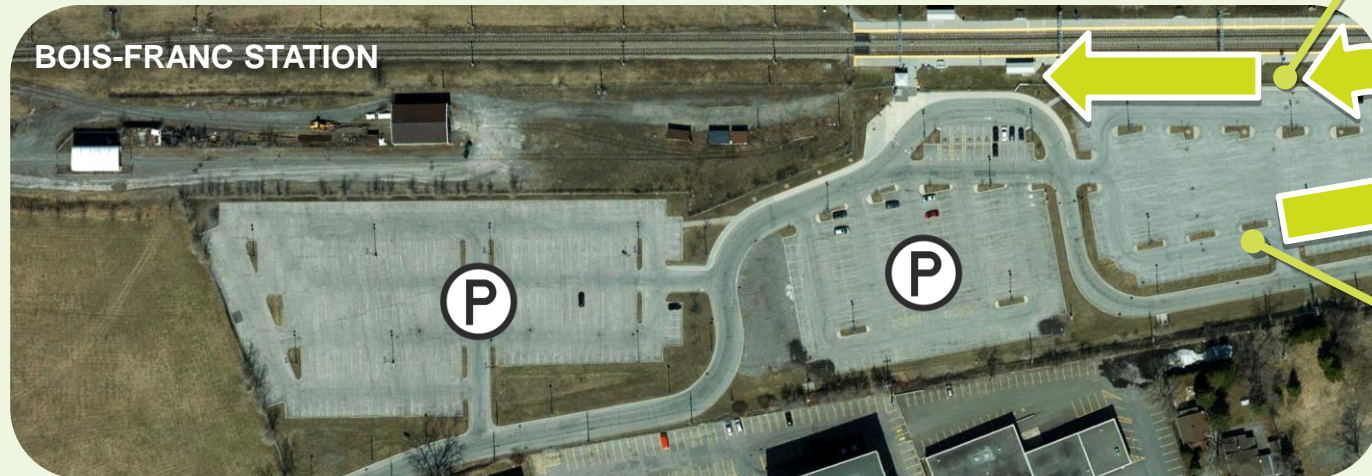
Departures  
synchronized with trains



Passenger pick-up  
3 buses at a time



BOIS-FRANC STATION



Waiting buses





# DEUX-MONTAGNES AREA

20

## EXPRESS BUS SHUTTLE

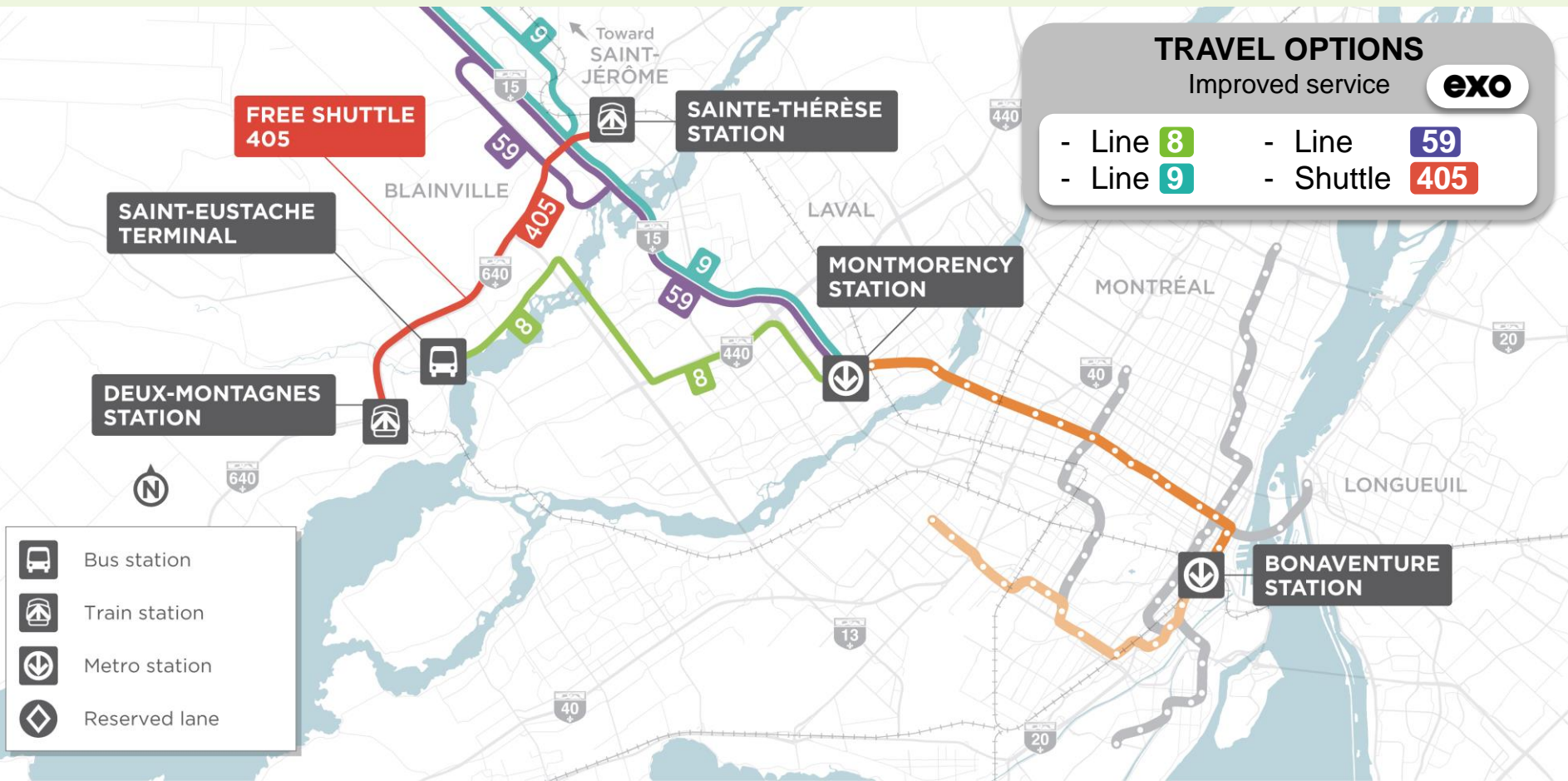
(off-peak and on weekends)




- Shuttle **404** **exo** (in operation on week-ends since January 11, 2020)



# DEUX-MONTAGNES AREA

21



- **CURRENT TRAVEL TIME** → 45 min 
- **PREFERRED ROUTE TIME** → 1 h 20 
  - Including transfer time  $\pm 20$  min  
(Bois-Franc and Côte-Vertu station)
- **TIME BY CAR** → up to 1 h 50 

# LAVAL AREA

23

## PREFERRED ROUTE

(rush hours)

- ① Rail shuttle **exo**
- ② Shuttle **964**
- ③ Côte-Vertu station





# LAVAL AREA

24

## TRAVEL OPTIONS

Improved service



- Line **144**
- Line **151**
- Line **902**
- Line **26**
- Line **903**





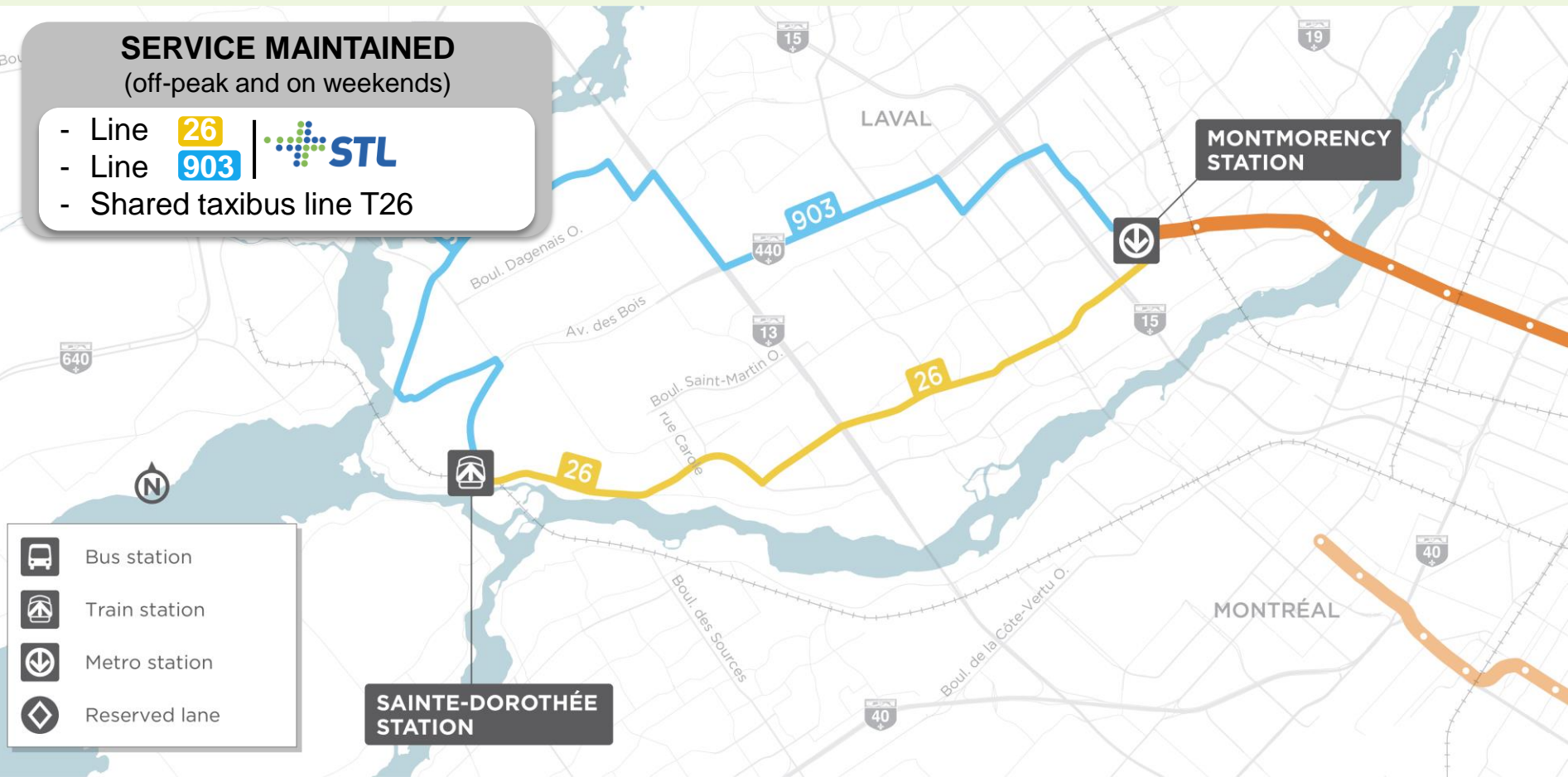
# LAVAL AREA

25

## SERVICE MAINTAINED

(off-peak and on weekends)

- Line **26**
- Line **903** | 
- Shared taxibus line T26



Bus station



Train station






Metro station



Reserved lane

**SAINTE-DOROTHÉE  
STATION**

**MONTMORENCY  
STATION**

- **CURRENT TRAVEL TIME** → **38 MIN** 
- **PROJECTED TRAVEL TIME** → **1 h 10** 
  - Including transfer time  $\pm 15$  min  
(Bois-Franc and Côte-Vertu station)
- **TIME BY CAR** → **up to 1 h 50** 

# ROXBORO / SUNNYBROOKE AREAS

27



# ROXBORO / SUNNYBROOKE AREAS

28



# ROXBORO / SUNNYBROOKE AREAS

29

## TRAVEL OPTIONS

Improved service

- Line **470**
- Line **475**



PARC DE  
DEAUVILLE

CIVIC  
CENTER DDO

FAIRVIEW  
TERMINAL

CÔTE-VERTU  
STATION



Bus station



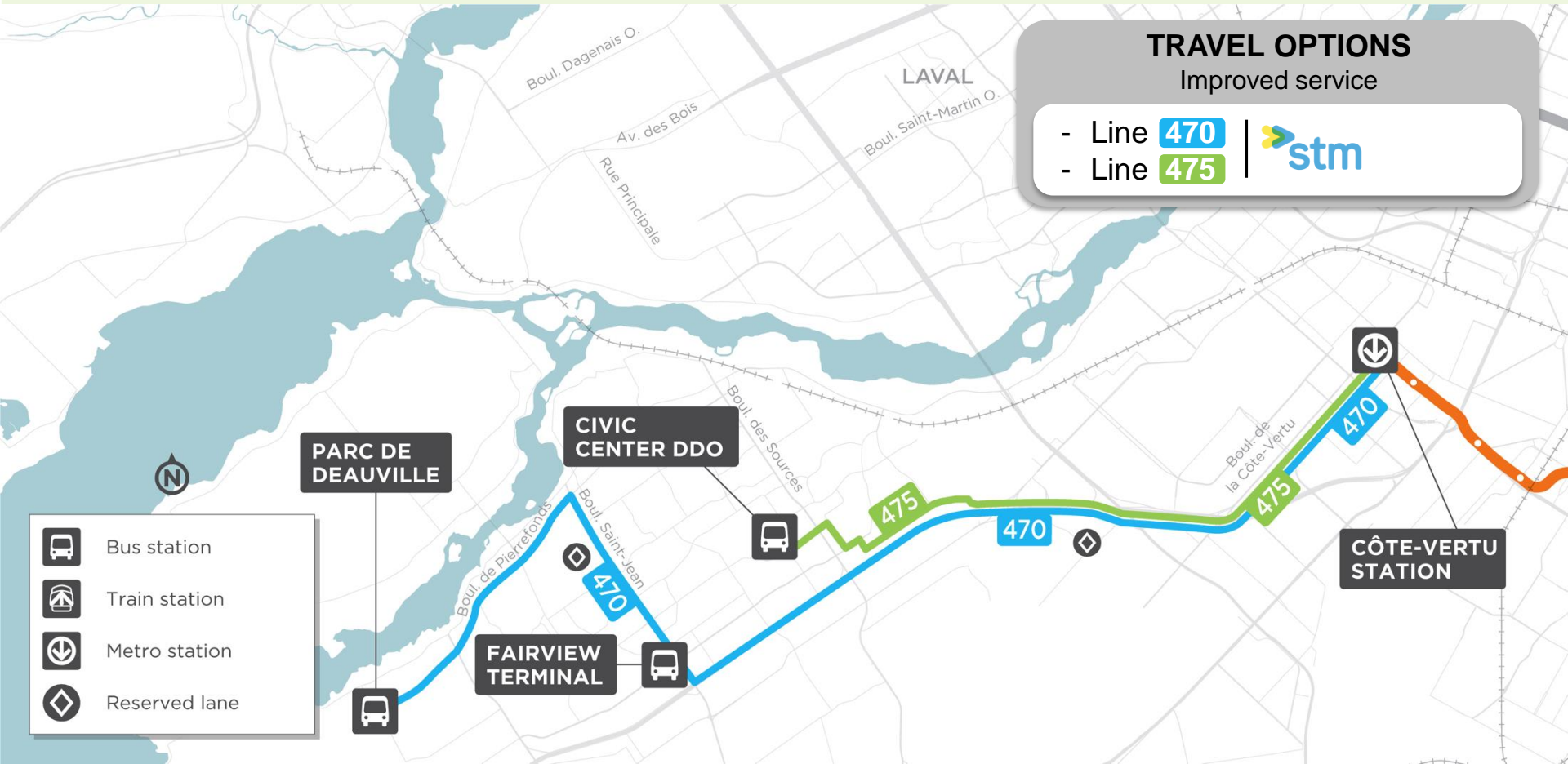
Train station






Metro station



Reserved lane

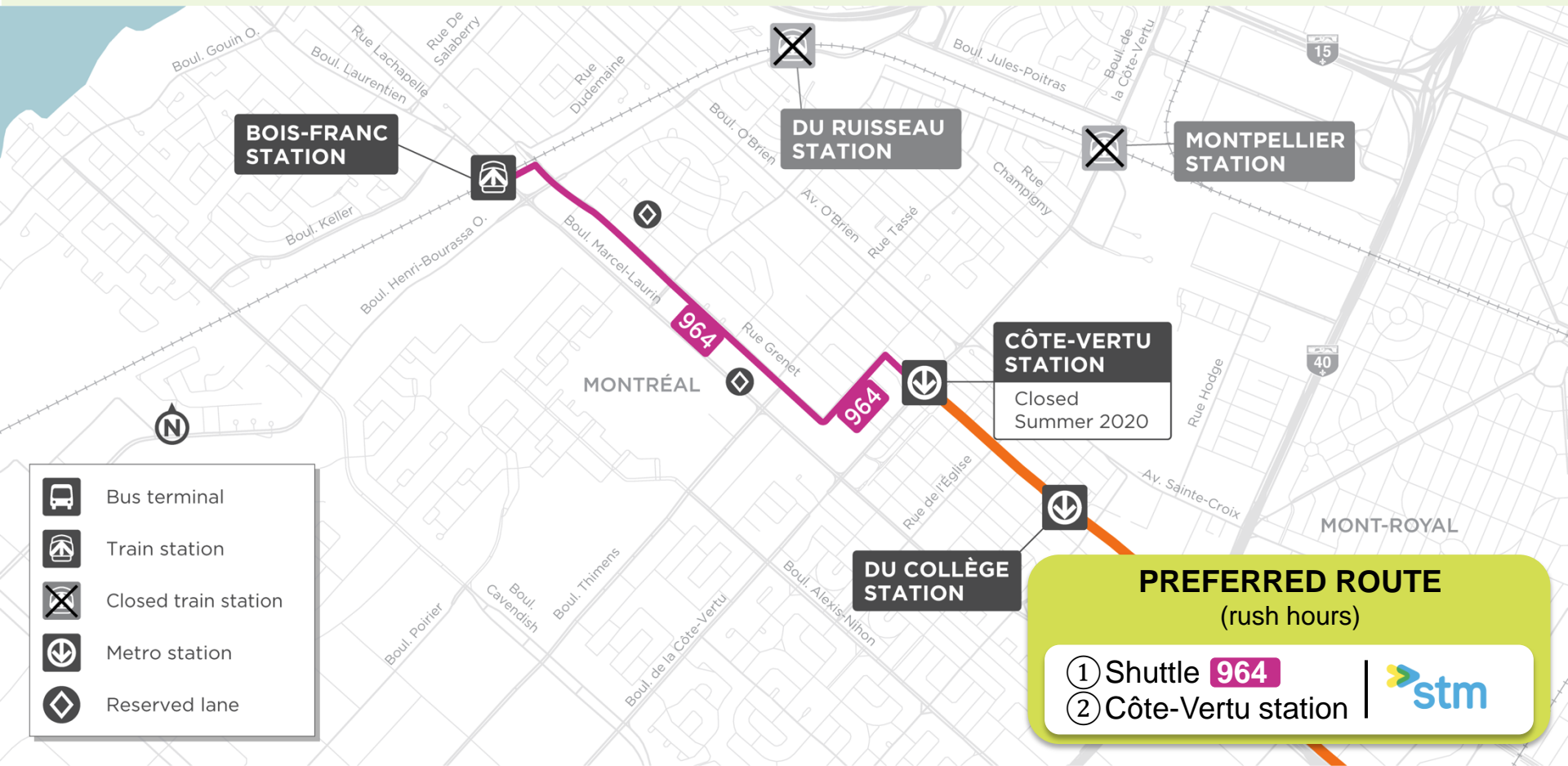


- **CURRENT TRAVEL TIME** → 26 to 30 min 
- **PROJECTED TRAVEL TIME** → up to 1 h 05 
- **TIME BY CAR** → up to 1 h 15 



# CÔTE-VERTU AREA

31



**BOIS-FRANC  
STATION**

**DU RUISSEAU  
STATION**

**MONTPELLIER  
STATION**

**CÔTE-VERTU  
STATION**

Closed  
Summer 2020

**DU COLLÈGE  
STATION**

**PREFERRED ROUTE**  
(rush hours)

- ① Shuttle **964**
- ② Côte-Vertu station



Bus terminal



Train station



Closed train station



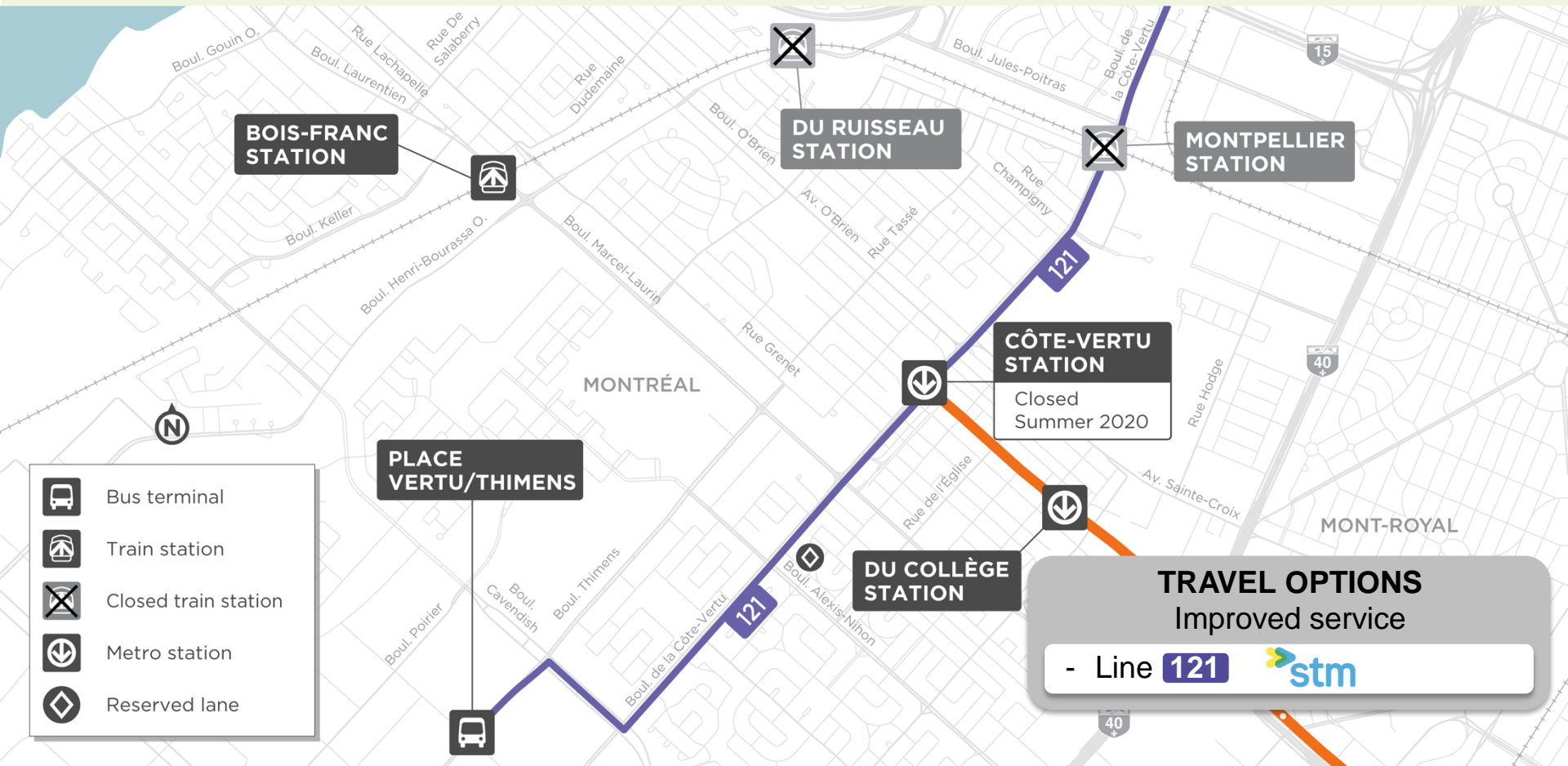
Metro station



Reserved lane

# CÔTE-VERTU AREA

32



# CÔTE-VERTU AREA

33





# CANORA / MONT-ROYAL AREA

34

## PREFERRED ROUTE

(rush hours)

- ① Shuttle **919**
- ② Namur station



**CÔTE-VERTU STATION**



**CANORA/  
MONT-ROYAL STATION**



**ACADIE STATION**



Train station



Closed train station



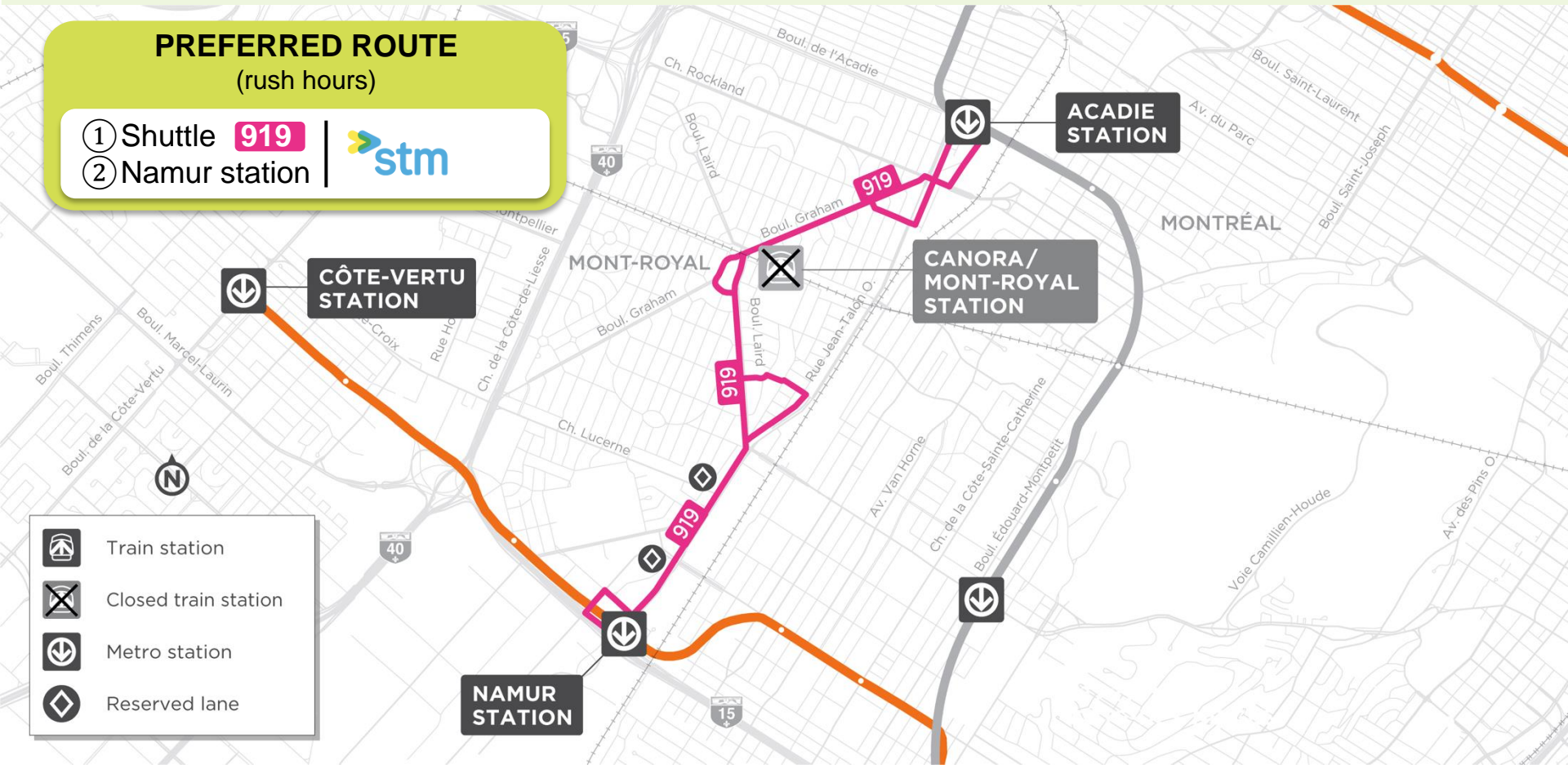
Metro station



Reserved lane



**NAMUR STATION**





# CANORA / MONT-ROYAL AREA

35

## TRAVEL OPTIONS

- Line **92**
- Line **165**
- Line **435**



**CÔTE-VERTU STATION**



**CANORA/  
MONT-ROYAL STATION**



**ACADIE STATION**



Train station



Closed train station



Metro station



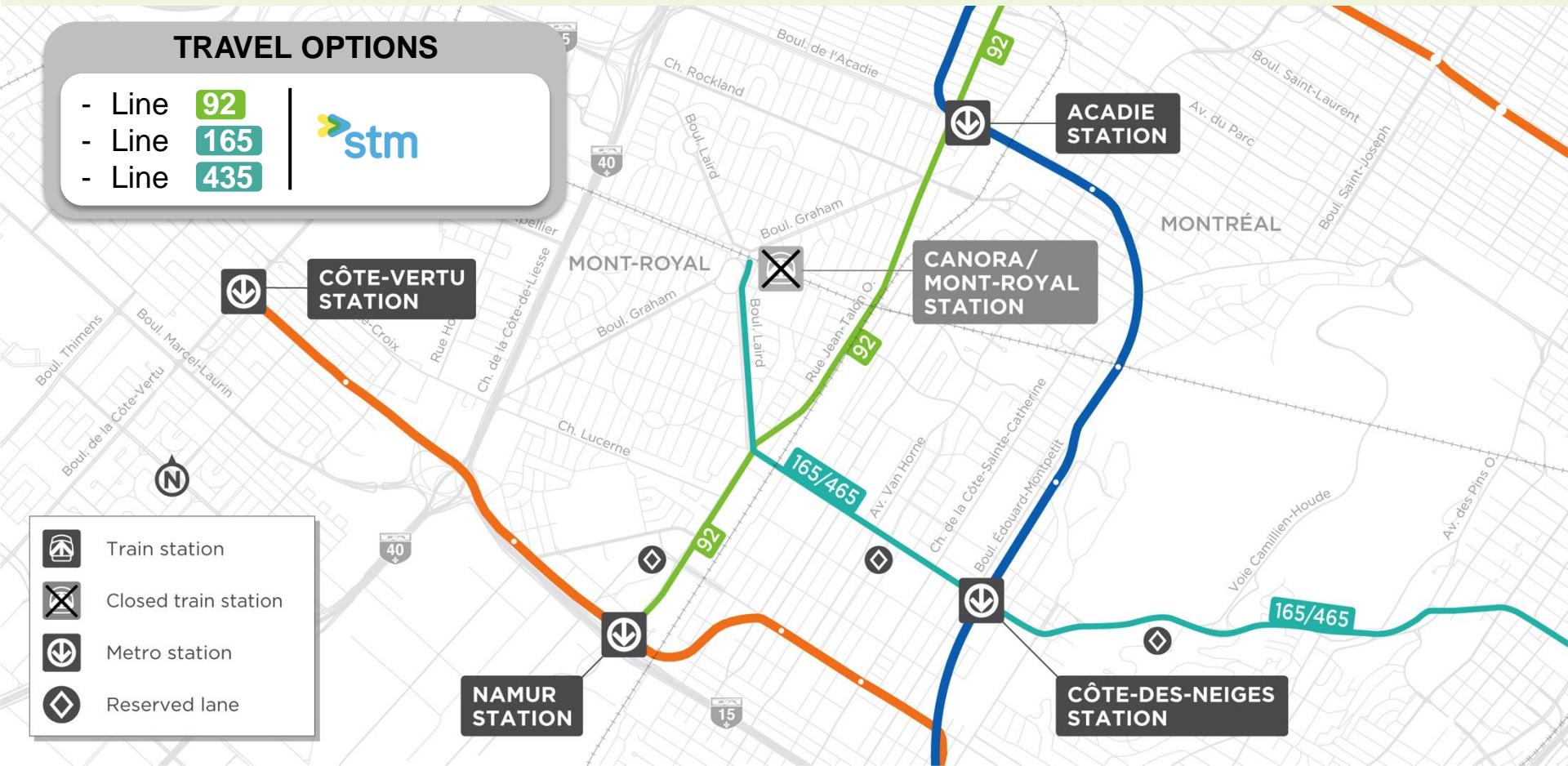
Reserved lane






**NAMUR STATION**



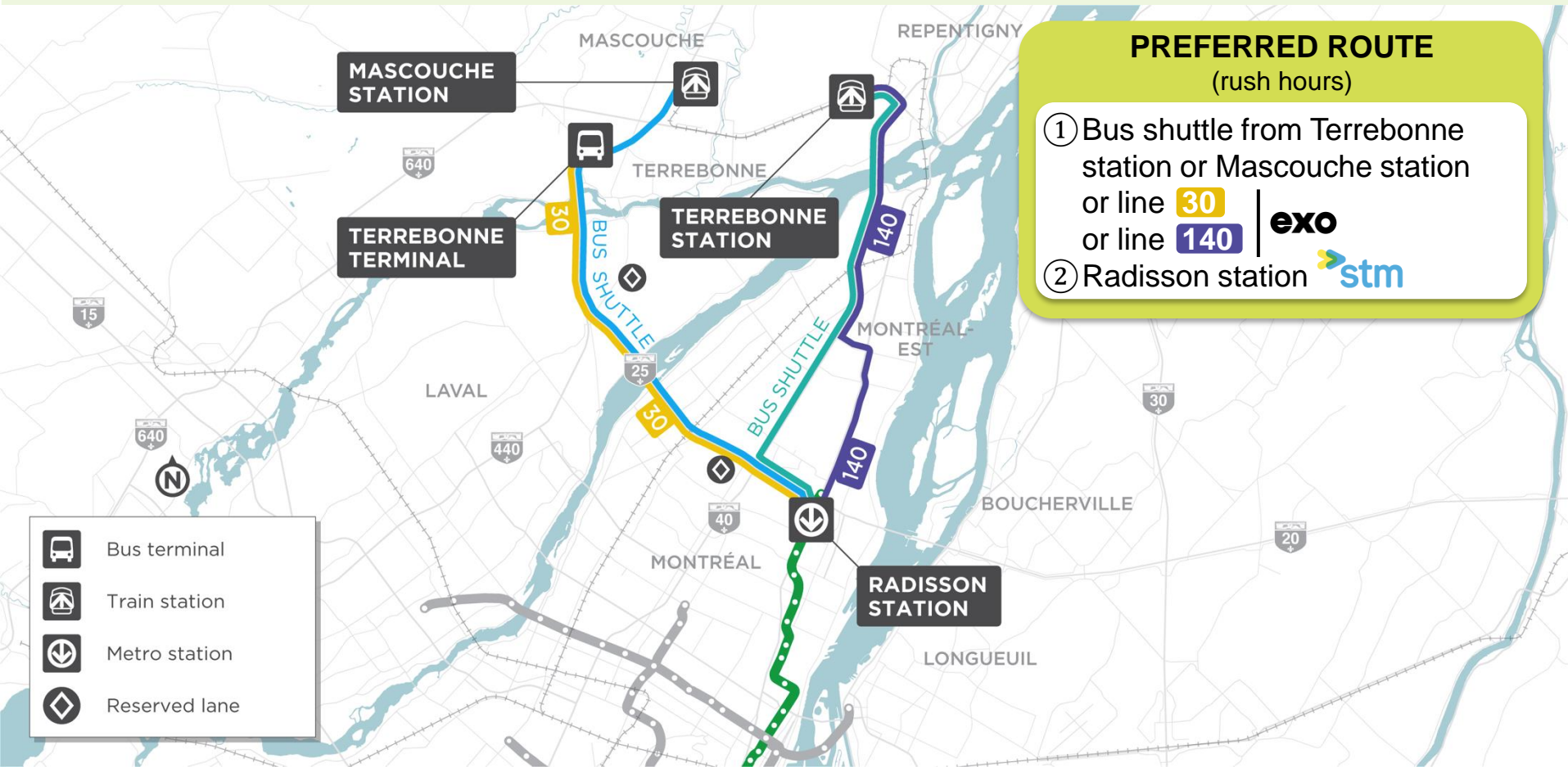
**CÔTE-DES-NEIGES STATION**



- **CURRENT TRAVEL TIME** → 8 min 
- **PROJECTED TRAVEL TIME** → 35 min 
- **TIME BY CAR** → up to 36 min 

# MASCOUCHE / TERREBONNE AREA

37



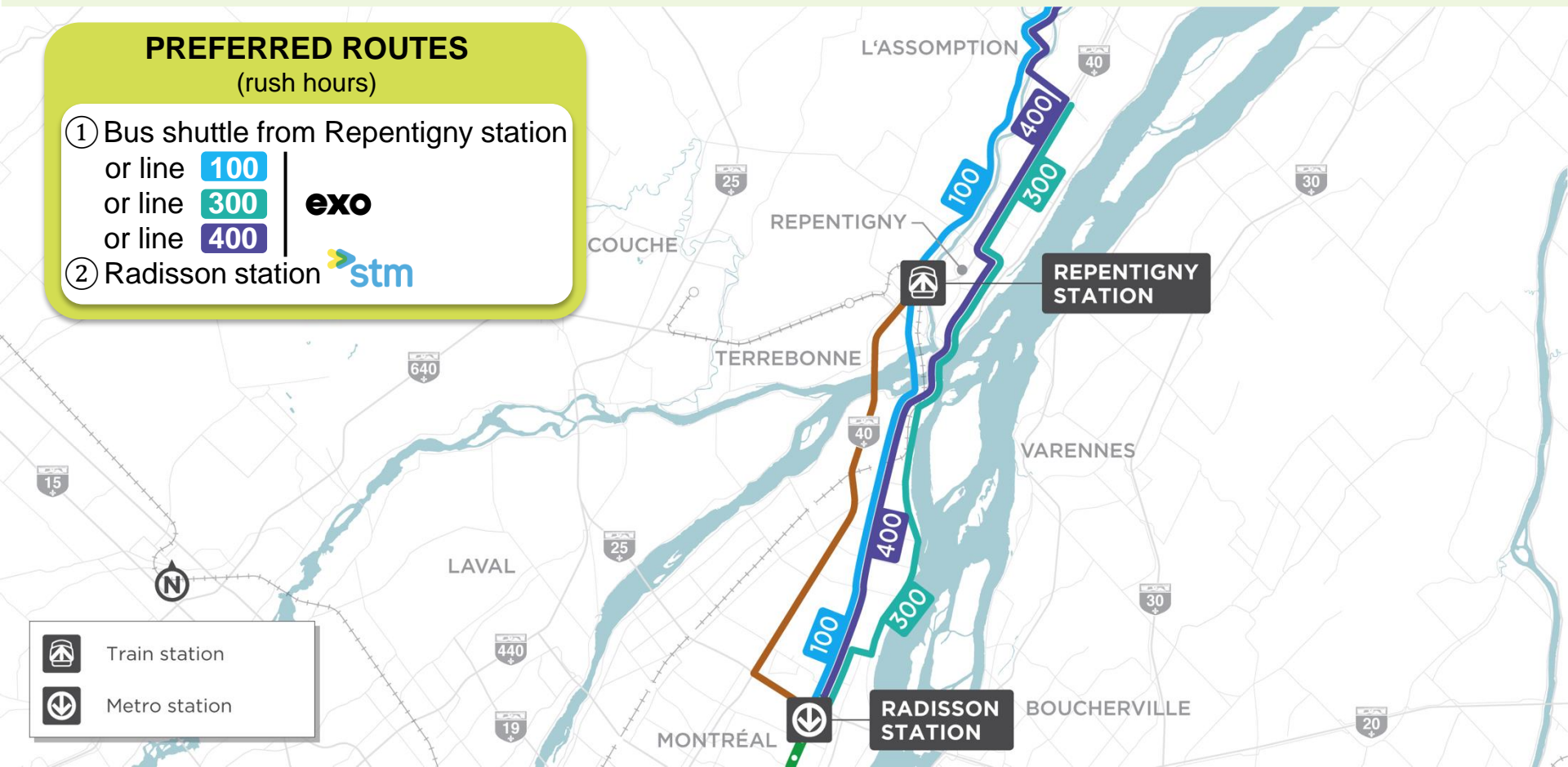
# REPENTIGNY / L'ASSOMPTION AREA

38

## PREFERRED ROUTES

(rush hours)

- ① Bus shuttle from Repentigny station  
or line **100**  
or line **300** | **exo**  
or line **400**
- ② Radisson station | **stm**





# MONTREAL'S EAST END

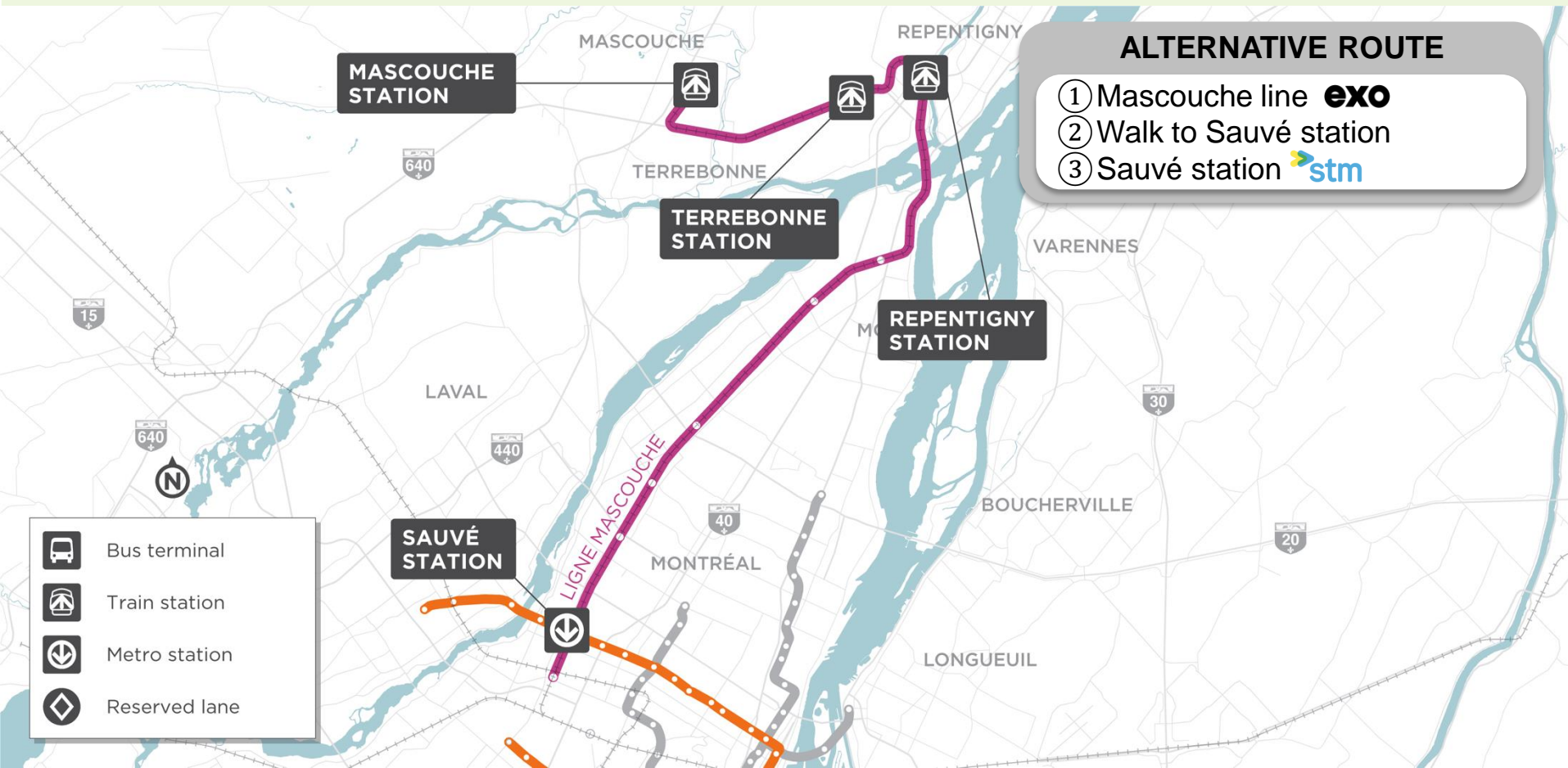
STM service

39



# MASCOUCHE LINE

40



### PROJECTED ALTERNATIVE ROUTE FOR 2020

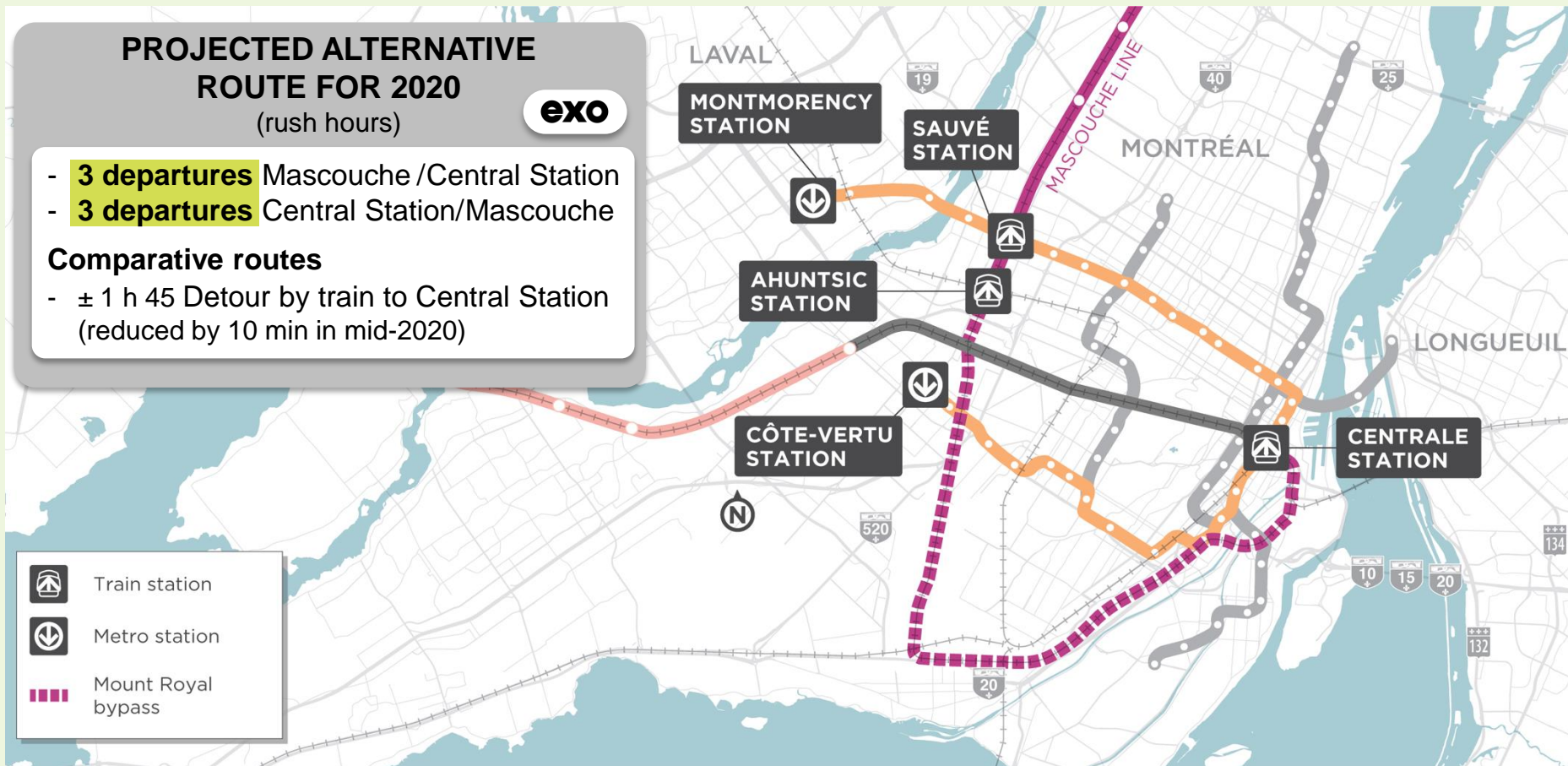
(rush hours)

exo

- **3 departures** Mascouche /Central Station
- **3 departures** Central Station/Mascouche

#### Comparative routes

- $\pm 1$  h 45 Detour by train to Central Station  
(reduced by 10 min in mid-2020)



## MASCOUCHE LINE


AREA	CURRENT TRAVEL TIME	PROJECTED TRAVEL TIME*	TRANSFER	TRAVEL TIME BY CAR	CONTOURNEMENT
MASCOUCHE	1 h 05	1 h 15 (bus + metro) or 1 h 05 (train + metro)	3 to 5 min  5 to 7 min	up to 1 h 50	1 h 45
TERREBONNE	57 min	1 h 05 (bus + metro) or 60 min (train + metro)	3 to 5 min  5 to 7 min	up to 1 h 50	1 h 37
REPENTIGNY	51 min	1 h 05 (bus + metro) or 55 min (train + metro)	3 to 5 min  5 to 7 min	up to 1 h 50	1 h 30

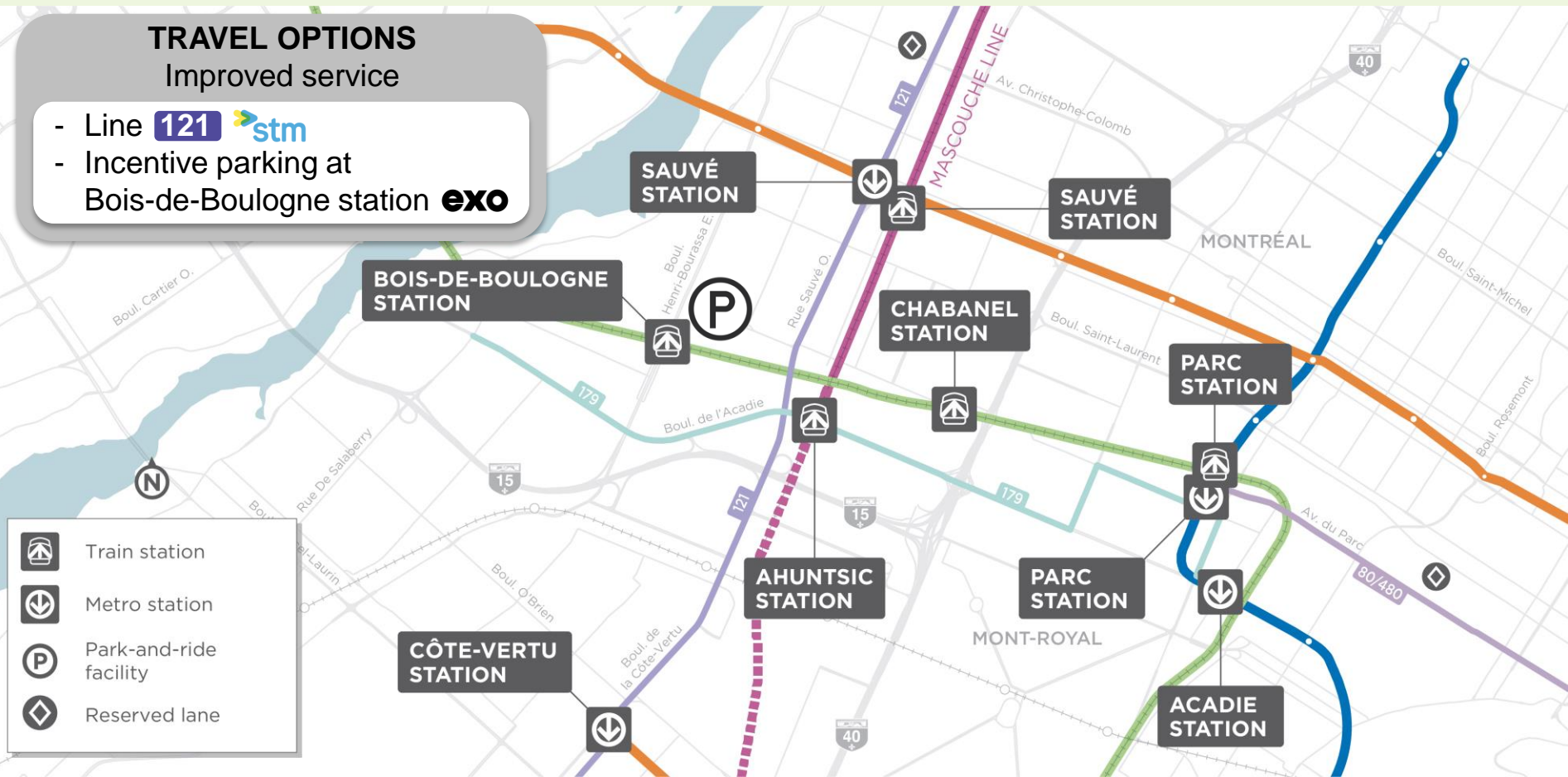
\* Travel time includes transfer



### TRAVEL OPTIONS

Improved service

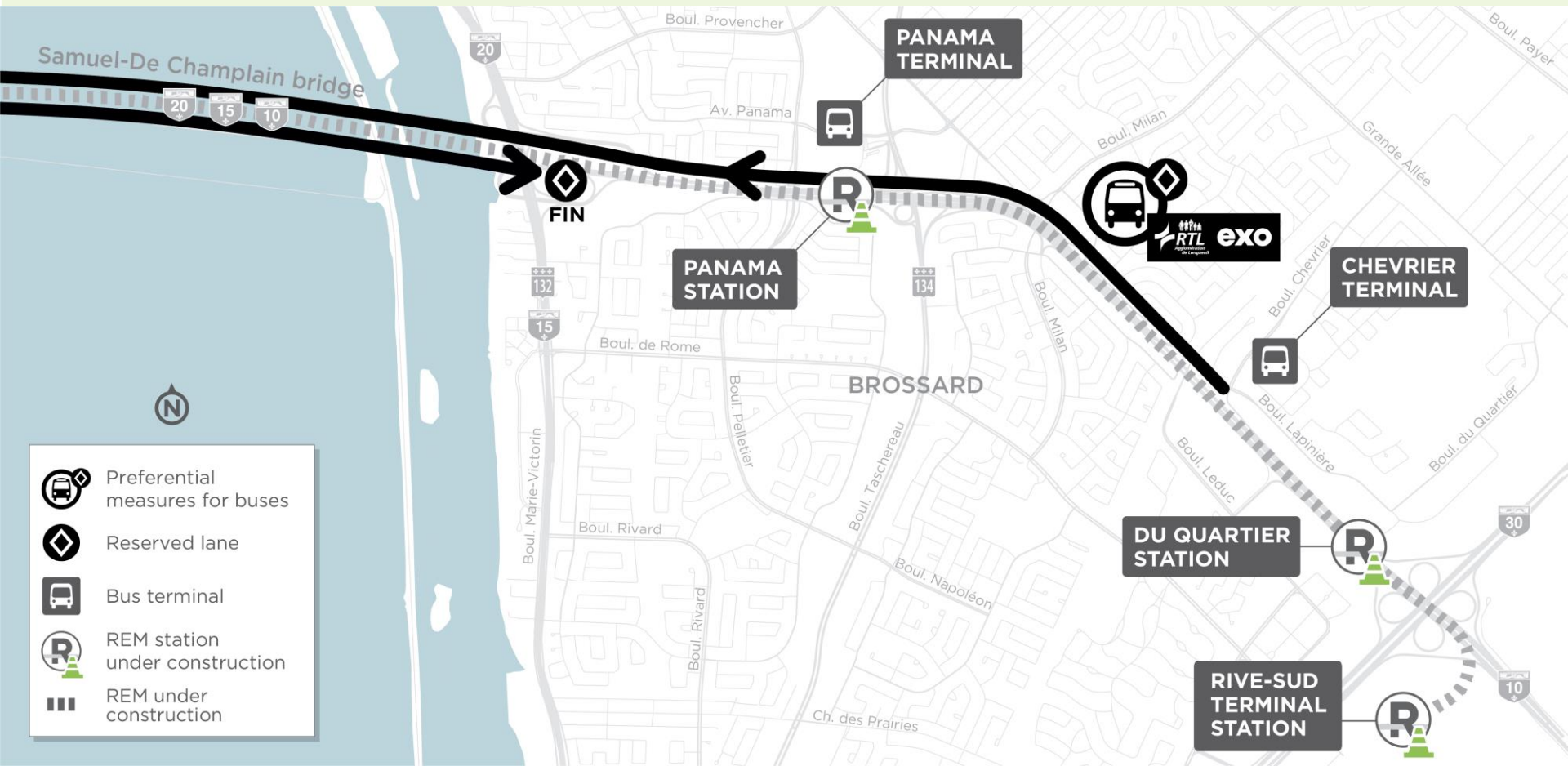
- Line **121** 
- Incentive parking at Bois-de-Boulogne station **exo**



**SOUTH SHORE AREA** RESERVED LANES MAINTAINED IN 2019–2021 44

## RESERVED LANES MAINTAINED IN 2019–2021

44



# FARE MEASURES

UNTIL REM COMPLETION



## DEUX-MONTAGNES LINE

- **FREE** rail shuttle – Deux-Montagnes/Bois-Franc
- **FREE** shuttle 964 – Bois-Franc/Côte-Vertu
- **Current users\***: *annual subscription* → **5 months free as of January 2020**  
\*As of september 8, 2019
- **Monthly pass fare:** **\$86.50**

## MASCOUCHE LINE

- **Monthly pass fare** → **Up to 30% discount**
- **Minimum fare:** **\$86.50**



Deux-Montagnes line	2020 fare measure	Action to take	Transit fare
Users who registered to the fare measure before December 10, 2019	<ul style="list-style-type: none"> <li>→ 5 free months, from January to May 2020</li> <li>→ For the following months, monthly transit fares will cost <b>\$86.50</b> (regular fare) or <b>\$52</b> (student or reduced fare).</li> </ul>	None	<ul style="list-style-type: none"> <li>→ <b>MTLREM*</b></li> <li>→ <b>TRAMREM for zones 3, 5 and 6</b> These transit fares are valid for bus shuttle 404 since <b>January 11, 2020</b> and will be valid on bus shuttle 964 and the rail shuttle as of <b>March 30, 2020</b>.</li> </ul>
Users who register to the fare measure between December 11, 2019 and July 10, 2020	<ul style="list-style-type: none"> <li>→ 5 free consecutive months<sup>1</sup> From July 11 to November 11, 2020, the number of free months offered will decrease by one every month. Example: registration on September 11 = 2 free months</li> <li>→ For the following months, monthly transit fares will cost <b>\$86.50</b> (regular fare) or <b>\$52</b> (student or reduced fare).</li> </ul>	Subscribe to OPUS+ or OPUS+ entreprise or change your current subscription on the <b>exo website</b> .	<ul style="list-style-type: none"> <li>→ <b>MTLREM*</b></li> <li>→ <b>TRAMREM for zones 3, 5 and 6</b> These transit fares are valid for bus shuttle 404 since <b>January 11, 2020</b> and will be valid on bus shuttle 964 and the rail shuttle as of <b>March 30, 2020</b>.</li> </ul>

\* Allows travel on the Deux-Montagnes train line only as well as the bus and metro network of the island of Montréal.

1- As of the date of registration to the fare measure (through a subscription to OPUS+ or OPUS+ entreprise).

Deux-Montagnes line	2020 fare measure	Action to take	Transit fare
Users who are not subscribed to OPUS+ or OPUS+ entreprise	<ul style="list-style-type: none"> <li>→ Reduction of up to 30% on monthly TRAIN and TRAM transit fares</li> <li>→ Offer available for the months of January, February and March 2020 only.</li> </ul>	<b>Contact:</b> <ul style="list-style-type: none"> <li>– exo: 1 888 702-8726</li> <li>– STL: 450 688-6520</li> </ul>	→ TRAIN or TRAM
Users who cancelled their subscription to OPUS+ or OPUS+ entreprise	<ul style="list-style-type: none"> <li>→ You can reactivate your subscription with a MTLREM or TRAMREM transit fare (based on eligibility) and benefit from <b>5 free consecutive months</b>.</li> <li>→ For the following months, monthly transit fares will cost <b>\$86.50</b> (regular fare) or <b>\$52</b> (student or reduced fare).</li> </ul>	<b>Contact exo at</b> 1 888 702-8726	→ <b>MTLREM*</b> → <b>TRAMREM for zones 3, 5 and 6</b> These transit fares are valid for bus shuttle 404 since <b>January 11, 2020</b> and will be valid on bus shuttle 964 and the rail shuttle as of <b>March 30, 2020</b> .

\* Allows travel on the Deux-Montagnes train line only as well as the bus and metro network of the island of Montréal

Deux-Montagnes line	2020 fare measure	Action to take	Transit fare
Users who subscribed to OPUS+ or OPUS+ entreprise	→ Reduction of up to 30% on monthly TRAIN and TRAM transit fares as of January 2020. → Minimum price of \$86.50 (regular fare) or \$52 (student or reduced fare).	None	→ TRAIN or TRAM
Users who are not subscribed to OPUS+ or OPUS+ entreprise	→ Reduction of up to 30% on monthly TRAIN and TRAM transit fares. → Minimum price of \$86.50 (regular fare) or \$52 (student or reduced fare).	Subscription until October 31, 2020: – on the exo website – at a ticket office in the metropolitan region	→ TRAIN or TRAM

# NEXT STEPS

MID-2021

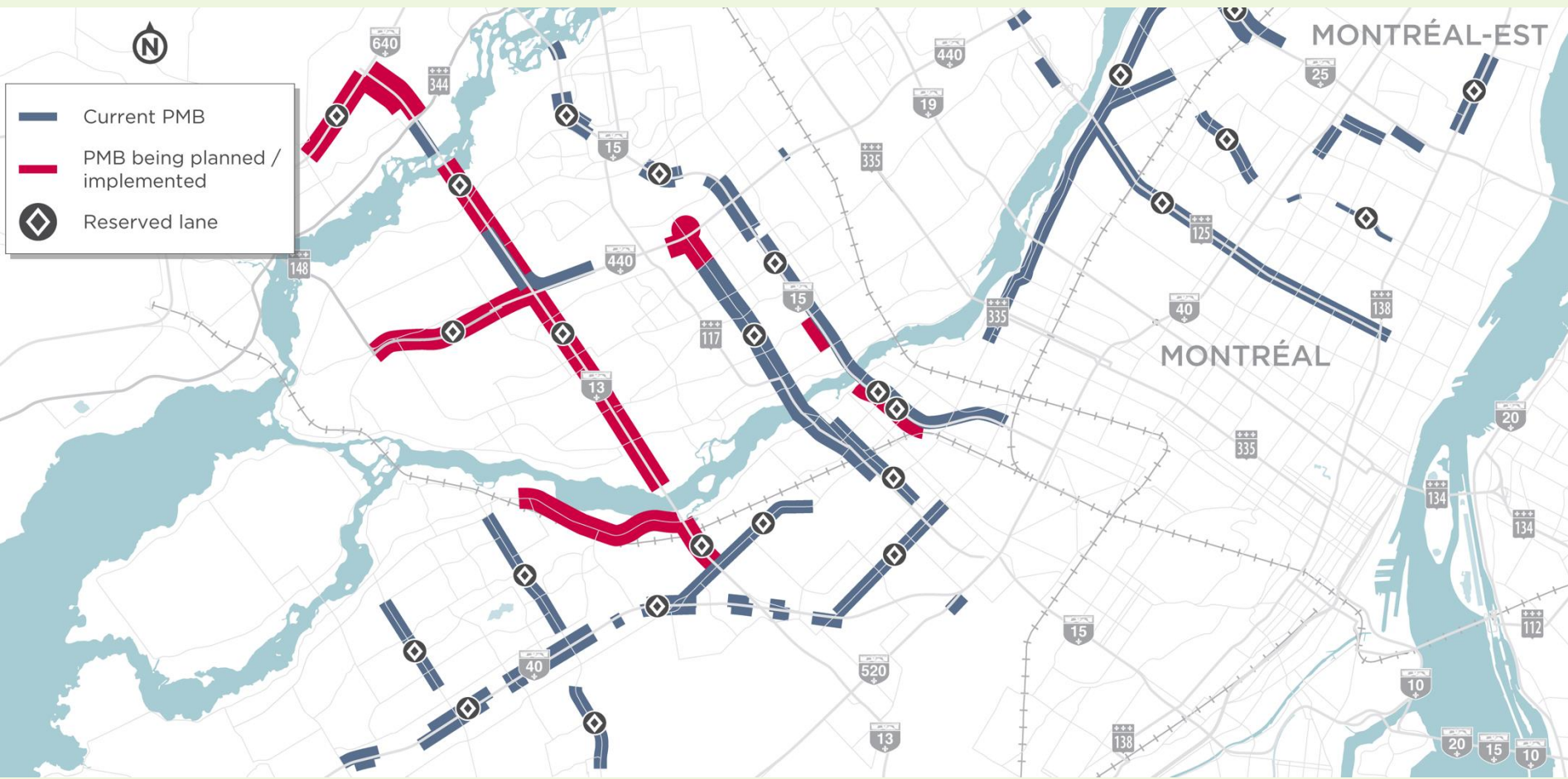


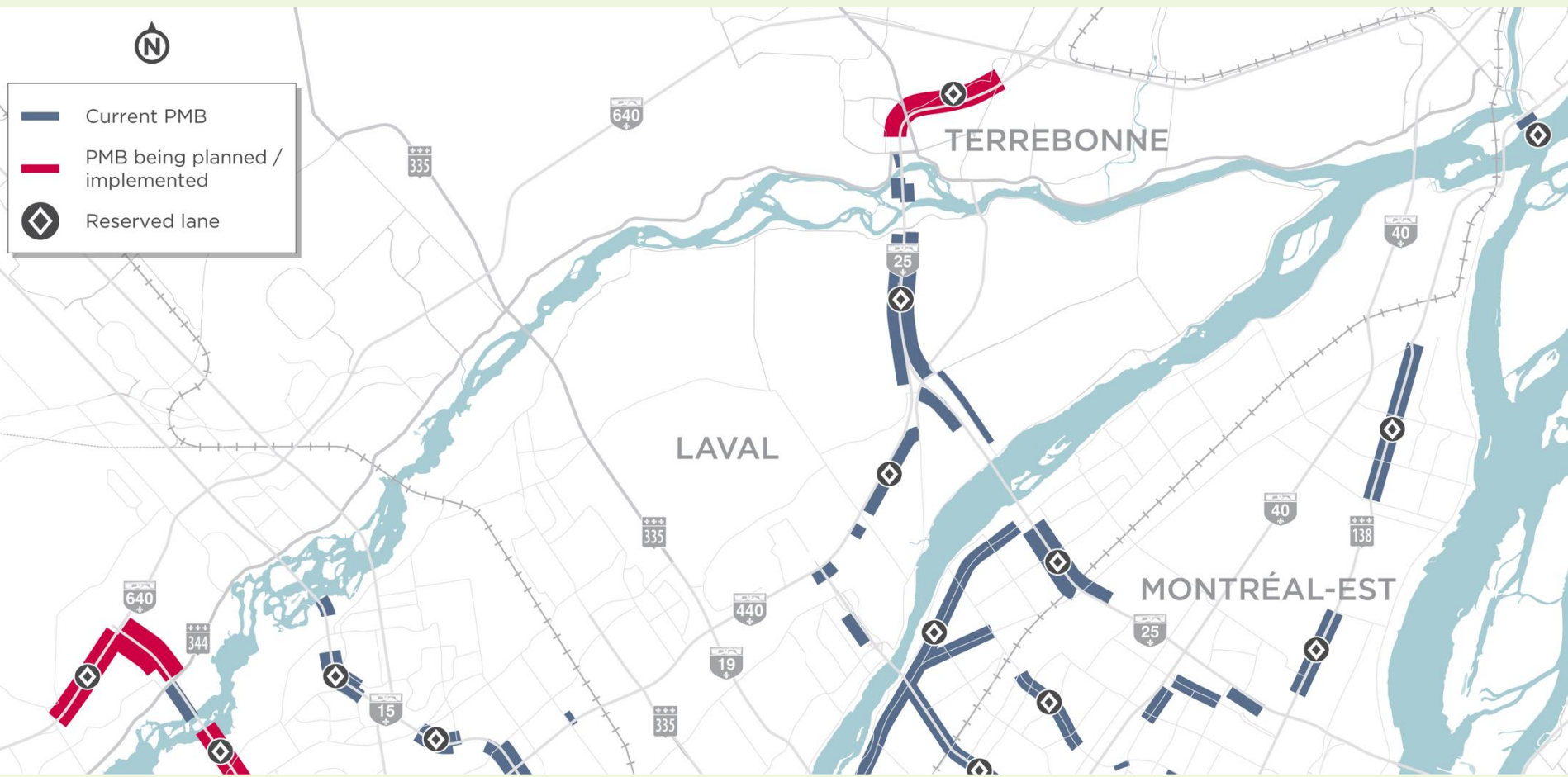


# PREFERENTIAL MEASURES FOR BUSES

LAVAL / NORTH SHORE / WEST ISLAND

51





# TRIP GENERATORS

The background features a large, abstract graphic composed of thick, wavy lines. On the left, a yellow line curves downwards. In the center, a yellow line curves upwards. On the right, a green line curves upwards. These lines overlap and flow across the frame, creating a sense of movement and organic growth.





## Event with employers

- Octobre 7<sup>th</sup> 2019 : 200 major businesses
- Gouvernement du Québec event in cooperation with the Chamber of Commerce of Metropolitan Montreal and the REM
- Sujets
  - teleworking
  - shuttles
  - active transportation
  - carpooling
  - car sharing
  - flexible schedules





# **CUSTOMER COMMUNICATION**



- **Public information sessions**
  - Held in all affected areas in 2019
- **Advertising in stations**
  - Deux-Montagnes line
  - Mascouche line
- **Field crew:** Info mobilité REM
- **Route planner:**   
**Chrono**
- **Mobility Montréal website:** [mobilitymontreal.gouv.qc.ca](https://mobilitymontreal.gouv.qc.ca)

The background features a large, abstract graphic composed of thick, wavy lines. On the left, a yellow line curves downwards. In the center, a yellow line curves upwards. On the right, a green line curves upwards. The word "ANNEX" is centered in the upper half of the image, overlaid on the green and yellow waves.

**ANNEX**

## DEUX-MONTAGNES LINE

Stations	Passes	2019 fares with a 30% discount*	Fares as of January 2020 (5 months free with the yearly subscription)	Difference
Canora Mont-Royal Montpellier	TRAIN 1	Monthly: \$59.50 Yearly: \$654	Yearly: \$605	Yearly: -\$49
Du Ruisseau Bois-Franc Sunnybrooke Roxboro-Pierrefonds	TRAIN 2	Monthly: \$69 Yearly: \$759	Yearly: \$605	Yearly: -\$154
Île-Bigras Sainte-Dorothée	TRAIN 3	Monthly: \$84 Yearly: \$924	Yearly: \$605	Yearly: -\$319
Grand-Moulin Deux-Montagnes	TRAIN 5	Monthly: \$103 Yearly: \$1,133	Yearly: \$605	Yearly: -\$528

\*The 12<sup>th</sup> month is free with the OPUS+ subscription. 2019 fares are applicable until March 2020.



## DEUX-MONTAGNES LINE

Stations	Passes	2019 fares with a 30% discount*	Fares as of January 2020 (5 months free with the yearly subscription)	Difference
Canora Mont-Royal Montpellier	TRAM 1	Monthly: \$86.50 Yearly: \$951	Yearly: \$605	Yearly: -\$346
Du Ruisseau Bois-Franc Sunnybrooke Roxboro-Pierrefonds	TRAM 2	Monthly: \$86.50 Yearly: \$951.50	Yearly: \$605	Yearly: -\$346
Île-Bigras Sainte-Dorothée	TRAM 3	Monthly: \$98.70 Yearly: \$1,086	Yearly: \$605	Yearly: -\$481
Grand-Moulin Deux-Montagnes	TRAM 5	Monthly: \$121 Yearly: \$1,331	Yearly: \$605	Yearly: -\$726
Laurentides area	TRAM 6	Monthly: \$146 Yearly: \$1,609	Yearly: \$605	Yearly: -\$1004

\*The 12<sup>th</sup> month is free with the OPUS+ subscription. 2019 fares are applicable until March 2020.

## MASCOUCHE LINE

Stations	Passes	2019 fares *	Fares as of January 2020*	Difference
Ahuntsic Sauvé	TRAIN 1	Monthly: \$85 Yearly: \$935	Monthly: \$85 Yearly: \$935	Monthly: \$0 Yearly: \$0
Saint-Michel–Montréal- Nord Saint-Léonard– Montréal-Nord	TRAIN 2	Monthly: \$98.50 Yearly: \$1,083.50	Monthly: \$86.50 Yearly: \$951.50	Monthly: -\$12 Yearly: -\$132
Anjou Rivière-des-Prairies Pointe-aux- Trembles	TRAIN 3	Monthly: \$120 Yearly: \$1,320	Monthly: \$86.50 Yearly: \$951.50	Monthly: -\$33.50 Yearly: -\$368.50
Repentigny Terrebonne	TRAIN 5	Monthly: \$147 Yearly: \$1,617	Monthly: \$103 Yearly: \$1,133	Monthly: -\$44 Yearly: -\$484
Mascouche	TRAIN 6	Monthly: \$178 Yearly: \$1,958	Monthly: \$125 Yearly: \$1,375	Monthly: -\$53 Yearly: -\$583

\*The 12<sup>th</sup> month is free with the OPUS+ subscription.

## MASCOUCHE LINE

Stations	Passes	2019 fares*	Fares as of January 2020*	Difference
Ahuntsic Sauvé	TRAM 1	Monthly: \$100 Yearly: \$1,100	Monthly: \$86.50 Yearly: \$951.50	Monthly: -\$13.50 Yearly: -\$148.50
St-Michel- Montréal- Nord St-Léonard- Montréal-Nord	TRAM 2	Monthly: \$116 Yearly: \$1,276	Monthly: \$86.50 Yearly: \$951.50	Monthly: -\$29.50 Yearly: -\$324.50
Anjou Rivière-des- Prairies Pointe-aux- Trembles	TRAM 3	Monthly: \$141 Yearly: \$1,551	Monthly: \$98.50 Yearly: \$1,083.50	Monthly: -\$42.50 Yearly: -\$467.50
Repentigny Terrebonne	TRAM 5	Monthly: \$173 Yearly: \$1,903	Monthly: \$121 Yearly: \$1,331	Monthly: -\$52 Yearly: -\$572
Mascouche	TRAM 6	Monthly: \$209 Yearly: \$2,299	Monthly: \$146 Yearly: \$1,606	Monthly: -\$63 Yearly: -\$693

\*The 12<sup>th</sup> month is free with the OPUS+ subscription.